

Customer / Dealer Advisory

Subject: Steering Pitman Arm Check

Models Affected: Specific Freightliner Cascadia Model Year 2018

Our records indicate that you are the owner of certain vehicles, and DTNA has decided to share the following documentation with you.

This documentation applies to Freightliner, Cascadia, 2018 Model Year vehicles manufactured at the Cleveland, NC manufacturing plant

IMPORTANT: DTNA is requesting that the steering pitman arm retainer be inspected to confirm it is installed properly.

Pitman Arm Retainer inspection

1. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the rear tires.
2. Locate the pitman arm retainer as shown in Fig. 1.

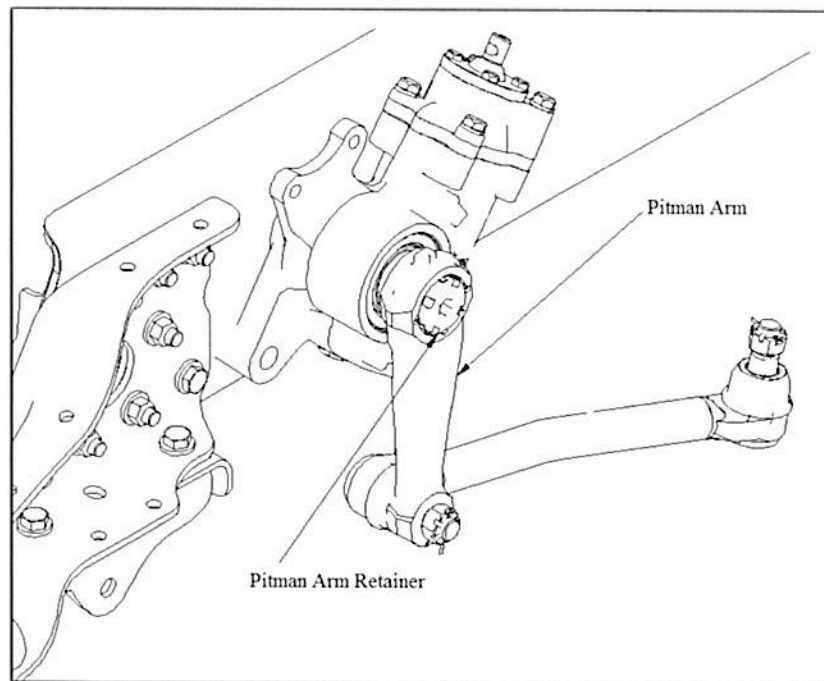
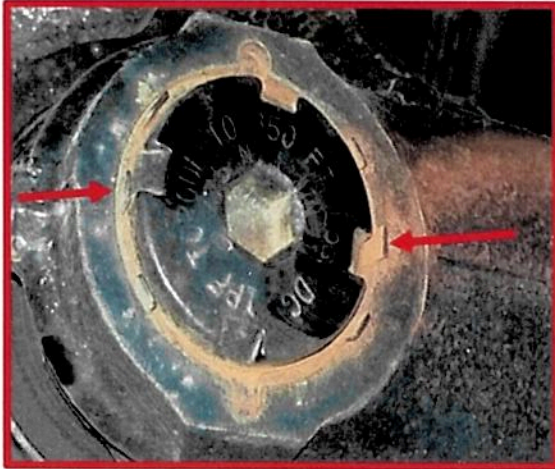


Fig. 1

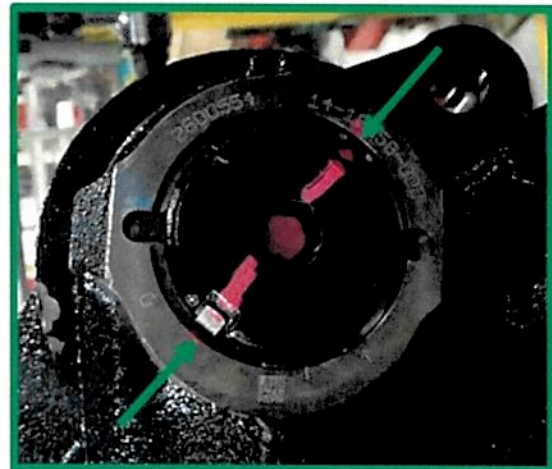
3.1 Locate and take a photo of the pitman arm retainer as found, similar to the example in Fig. 3.

3.2 Fig.2 Shows the incorrect installation where the tabs are NOT bent. Fig. 3 shows the two washer tabs correctly bent into the notches of the retainer.



INCORRECT

Fig. 2



CORRECT

Fig. 3

3.3 IMPORTANT: If inspection reveals the two washer tabs are not bent into the notches of the retainer, do not put the vehicle into service. Contact a certified Freightliner service provider for repair.
DO NOT DRIVE THE VEHICLE.

4. Send the photo and details of each vehicle inspection to Terry Kerbe, terry.kerbe@daimler.com