

Daimler Trucks

North America LLC **Customer Advisory Letter**

**Subject :** Telematics Connections

**Models Affected:** All Cascadia and M2 Models built after 2016

**7-31-2018**

**Issue**

It has been found some telematics or devices are being connected into the Green or OBD (Onboard Diagnostics 500k baud) connector. The connector used by the telematics device manufacture maybe the green connectors but should not be connected here. All Ryder trucks have a black 250k baud connector inside the center of the dash that should be used.

**Follow these steps to check and correct;**



M2 9 Pin 250k connection can be seen above.



Both Cascadia models can be found in the center of the dash, New Cascadia is above.