

SS 1033748: Diagnostic Link 8.08 SP1 - CPC3 Programming Issue

SS 1033748: Diagnostic Link 8.08 SP1 - CPC3 Programming Issue

Applicable Vehicles:

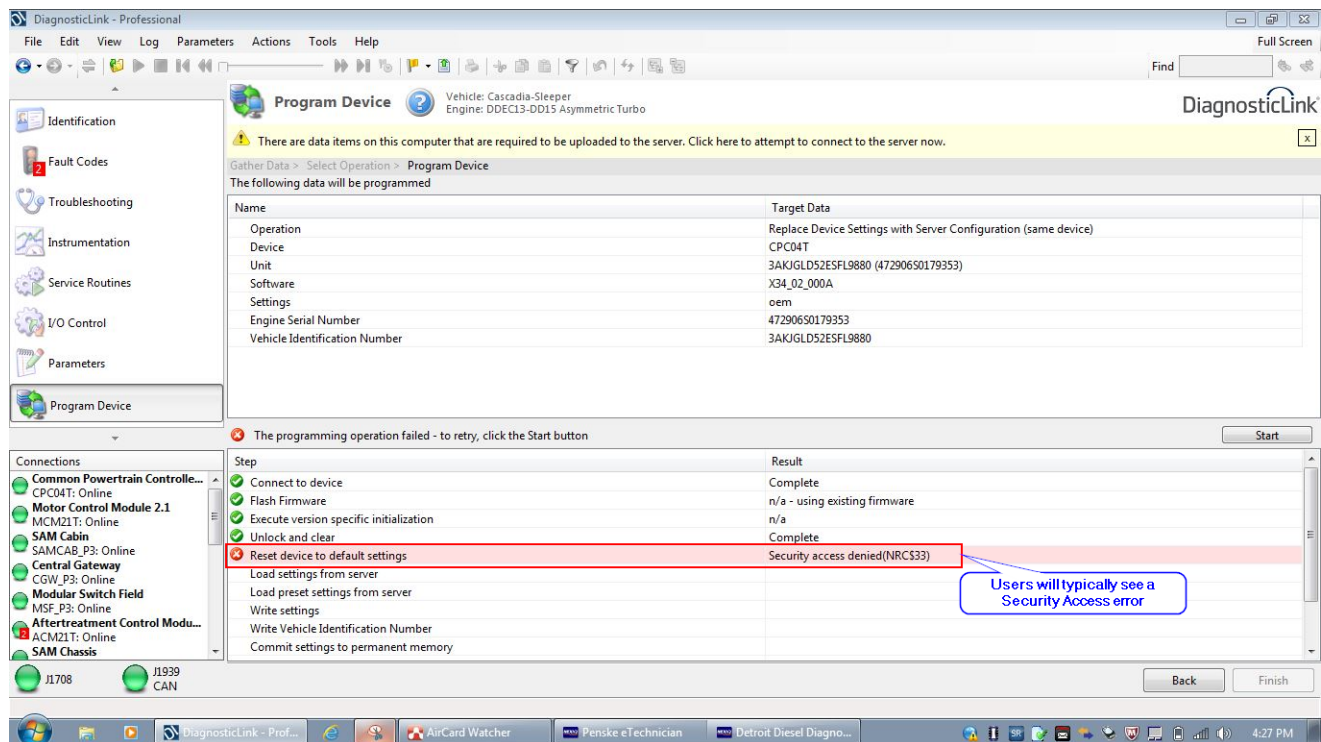
Vehicles using Common Powertrain Controllers (#CPC3) modules.

Symptoms:

CPC3 module may be stuck in boot mode following a flashing attempt when using #DiagnosticLink 8.08 (#DL8.08) Service Pack 1 (#SP1) if the user is not running DiagnosticLink with administration rights.

Issue:

It has been reported that in some cases the CPC3 module may be locked in boot mode after a flashing attempt when using SP1. If you are using SP1 it is important that you have administration (ADMIN) rights on the system else you may encounter a Security access error as seen below:



Solution:

Currently the best known solution is a roll back of SP1. To do this the user will have to uninstall, and then reinstall DiagnosticLink 8.08. The service pack has been removed from the download server. If the CPC

SS 1033748: Diagnostic Link 8.08 SP1 - CPC3 Programming Issue

module is already locked into boot mode please contact the DTTS Detroit Powertrain Customer Support Center (CSC) for guidance.

This document will be updated as information is made available and/or the issue is resolved.