

Equipment Owner

Subject: **Emission Recall D18R3**  
**GHG14 DD Platform Model Years 2013-2015 Software Reprogramming For Trucks Registered in California Inspection and Maintenance**

This notice is sent to you in accordance with the requirements of the California and Federal standards and regulations for emission-related diagnostic systems. Daimler Trucks North America LLC, has determined that a defect, which relates to vehicle emissions, exists in certain Model Years 2013- 2015 GHG14 DD platform engines.

Records indicate that your vehicle has one of these affected engines. Software and fuel maps will need to be reprogrammed on all affected engines in order to prevent fault codes and performance issues that may result in customer dissatisfaction. The procedure will be completed at no cost to you when performed by an Authorized Detroit Diesel Repair Facility. The scheduled time for this software update is approximately **1.0 hours**.

Please understand that the California DMV (Department of Motor Vehicles) will reject vehicle registration renewals if this emission related recall has not been completed.

A blank copy of the Vehicle Emission Recall-Proof of Correction Certificate is attached. Please have your repair facility fill this out completely if your vehicle is registered in California. You may need this at the time of your vehicle registration renewal.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Department, Attention Campaign Coordinator, with any information you can furnish that will assist us in locating the present owner.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by a Detroit Authorized Repair Facility.

The following documentation must be presented to your dealer for consideration for reimbursement. Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

# **Daimler Trucks North America LLC**

Daimler Trucks North America LLC

Detroit Diesel Corporation  
13400 Outer Drive, West  
Detroit, Michigan 48239-4001  
Telephone: 313-592-5000

Reimbursement will be made by check from your Detroit Diesel dealer. Please speak with your Detroit Diesel authorized dealer concerning this matter.

For those customers who had this issue and paid for the service prior to this recall, they can send in their receipts to DDC for reimbursement consideration”

We regret any inconvenience this action may cause but feel certain you understand our interest in conforming to required regulations and environmental protection.

If you have any questions or need further information, please contact the Customer Support Center at (800) 445-1980.

DETROIT DIESEL WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure

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13400 Outer Drive, West  
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## Vehicle Emission Recall - Proof of Correction

License Number	Make	Year Model	Body Type	Vehicle Identification Number
				<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

Manufacturer \_\_\_\_\_ Recall Number \_\_\_\_\_

The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws.

Dealer's \_\_\_\_\_ Address, City, State \_\_\_\_\_

\_\_\_\_\_

Dealership's Authorized

\_\_\_\_\_ X \_\_\_\_\_

Return this certificate to DMV only when required - otherwise retain for your records.