



Detroit Diesel Corporation  
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May 2018

Subject: **Field Service Campaign D18M4**  
**Remanufactured Detroit™ DT12™ Transmission**

Detroit Diesel Corporation (DDC) has determined that some remanufactured Detroit™ DT12™ transmissions will need to be inspected, and have the rear range housing or transmission replaced.

Inspection and repair of the remanufactured Detroit™ DT12™ transmission may prevent transmission shifting issues that may result in customer dissatisfaction.

Records available to us indicate that your vehicle has one of the eligible engines. Instructions for this Field Action have been sent to your local Detroit Diesel Authorized Repair Facility and the labor time required to perform this software update is approximately **8.9** hours.

Please contact a Detroit Diesel Authorized Repair Facility to arrange to have the Field Action performed. To locate an authorized facility, search online at [www.detroitdiesel.com/locations/default.aspx](http://www.detroitdiesel.com/locations/default.aspx).

This service will be completed for you at no charge, prior to **May 31, 2019**, under the provisions of this notice.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

DETROIT DIESEL WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure