

Please distribute to:
Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager

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|--|---|---|
| ☒ Freightliner Dealers | ☒ Direct Warranty Customers | ☒ Sales Terms (DTR) |
| ☒ Western Star Dealers | ☐ Export | ☒ Used Product (DTR) |
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| ☒ FCCC Dealers | | |

IMPORTANT WARRANTY INFORMATIONREF **18-016**

Effective 06/11/2018

Release 05/07/2018

SUBJECT Canadian Warranty Parts Return Address Change

❖ **New Mississauga
Address****This letter supersedes Important Warranty Information letter 16-007.**

Please be aware that DTNA's parts consolidation center in Canada will soon have a new Mississauga, ON address. If delivery will be made on or after June 11, 2018, direct all vehicle part return shipments to the address below. The address change applies to failed cab/chassis parts; there is no shipping change for Detroit Diesel Corporation powertrain components.

Daimler Trucks NA
C/O ITN Logistics
6975 Pacific Circle, Unit A
Mississauga, ON L5T 2H3

As described in the *Handling and Shipping of Failed Material* section of the DTNA Warranty Manual, use OWL's Failed Parts to Ship Recap Report to ensure shipments are sent to the correct address. OWL will be updated with the new address on May 21, 2018. There will be a limited grace period after June 11 before shipments to the old address will be refused.

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version online: Important Warranty Information Letters are available at [DTNAConnect > Warranty Lit > Warranty Letters](#).

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.