Technical Tip

Topic	91-18-10TT - ODIS Service Scan Tool will not Communicate with Address Word AW77 -*R36*-Phone Module
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Volkswagen
Date	September 28, 2018

Condition

ATTENTION:
THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN AS TITLED.
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

ODIS Service Scan Tool will not Communicate with Address Word AW77 -*R36*- Phone Module

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta Wagon, Eos, Passat, Passat Wagon, CC, Golf, GTI, Golf R, Eos, Beetle, Beetle Convertible, Tiguan	2009	All	All	All	All

Technical Background

When scanning the vehicle with ODIS Service, address word AW77 does not communicate or show up on the list. There may or may not be an issue with the phone module and operation.

Service

Manually build the scan tool as a 2009 Golf and check for AW77. Once it is present, diagnosis can continue including coding a new module, etc.

Additional Information

Revision History		
Revision Number	**Released Date**	**Reason For Update**
2052545/1	9/28/18	Original publication.