Technical Tip

Торіс	91-18-07TT - Invalid Navigation Data		
Market area	United States 444 Volkswagen of America, Inc. (6444)		
Brand	Volkswagen		
Date	September 7, 2018		

Condition

ATTENTION:			
THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.			
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.			

Invalid Navigation Data

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All Models	2018-2019	All	All	All	All

Technical Background

Some new vehicles equipped with the MIB2 navigation system "Discover" media may experience a situation upon selecting navigation. An error stating "Invalid navigation data" or the navigation information will not load.

Service

Ensure that the SD card for the vehicle was not swapped with an incorrect SD card for the vehicle. If the correct SD card is present:

- Scan the vehicle with the most current version of ODIS Service.
- Perform the test plan for "Function clearing (FES)" located under the special functions tab.
- Perform option #2 and when completed, submit the most current log to GFF paperless.
- Create a VTA (phone or web), to review the information from the test plan.

Be sure to include the part number of the SD card that is currently installed to the VTA ticket information.

Additional Information

Revision History							
Revision Number	Released Date	Reason For Update					
2052370/1	9/7/18	Original publication.					

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