

VWoA Compliance

From: VWoA Dealership Communication
Sent: Wednesday, September 05, 2018 10:22 AM
Subject: New ODIS Service Application

Volkswagen Service and Quality Communication

Dealer Principals	General Managers	Sales	Certified Pre-owned
Service	Parts	Warranty	Finance & Insurance

From: Volkswagen Service and Quality

New ODIS Service Application

Attention Dealer Service Personnel,

A new ODIS Service Application, Version 4.4.10, Content 2.36.5 is on the ODIS server and is available for you to update all VAS testers in your dealership. Be sure to complete these updates **IMMEDIATELY**.

Version 2.36.5 supports diagnostic content procedures as specified for the Takata Airbag Recall 69Q9.

As a result, in order to ensure proper diagnostic procedure completions and log submissions as required by Takata Airbag Recall 69Q9, all diagnostic devices in service **must be updated to V2.36.5 prior to performing the recall procedures.**

A Service Information Circular ([VOS-18-15](#)) can be found on ServiceNet detailing the key Fixes and Enhancements each software update contains.

Did you know that all of your scan tools can be configured to automatically download the latest software version when released? This will save time for you and your technicians ensuring they are always utilizing the most current information. Instructions for activating this option on your scan tools can be found on ServiceNet. Search for Service Information Circular [VOS-17-26](#), released on October 5, 2017.

David Durant
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Mark Thomas
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Warranty & Technical Service

Original copy of this letter is in ServiceNet. >> Technicians References >> Technicians Helpline

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