

On-car analysis list from July 12th, 2018
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	ATLAS	18	3.6L (CDVC)	All	Engine Oil Leak	Customer states engine oil leak (leak must be from oil pan, front crank sealing flange or vacuum pump) (untouched vehicles)
	New Tiguan (LWB)	18	All	All	MIL-on P0441	MIL-on P0441 in the ECM (ONLY vehicles located in Florida, Alabama, Georgia, South Carolina, Mississippi)
	ATLAS	18	3.6L (CDVC)	All	MIL-on P0030 P0050 P0051 P0133 P0151 P0152	MIL-on with any of the following P0030 P0050 P0051 P0133 P0151 P0152 in the ECM (untouched vehicles)
	ATLAS	18	3.6L (CDVC)	All	MIL-on P054A P0014 P0017 P052A P053A P0010 P0011 P000B P0016	MIL-on with any of the following P054A P0014 P0017 P052A P053A P0010 P0011 P000B P0016 in the ECM (untouched vehicles)
	Golf, GTI, SportWagen, Jetta, Beetle, Beetle Convertible, Passat, Tiguan LWB	16-18	1.8T & 2.0T (CPPA,CPLA,CPRA,CPKA,CXBA, CXBB,CXCA,CXCB,DGUA)	All	Oil Level Thermal Sensor	Yellow oil warning light on with any of the following faults P0196 P0198 B104129 B104135 (Warning light must be solid not flashing) (untouched vehicles)
	ATLAS	18	3.6L (CDVC)	All	Coolant Leak	Coolant light on or coolant odor with coolant leak (leak must be from coolant pump) (untouched vehicles)
Body	Golf, GTI, SportWagen	17-18	All	All	Side Mirror Glass Cracked	Side mirror glass cracked (untouched vehicles)
	Tiguan (LWB)	18	All	All	Sunshade Binding	Customer states the sunshade is binding (untouched vehicles)
	ATLAS	18	All	All	Fuel Door Actuator Faulty	Fuel door won't open or fuel door won't unlock.
	ATLAS	18	All	All	Sunroof Water Leak	Water leaks from the sunroof/overhead light console area
Chassis	GTI	19	All	All	Damaged Strut Boots	Damaged strut boots at PDI (must be at PDI) (untouched vehicles)
	GTI, SportWagen	17-18	All	Standard	Clutch Pedal Noise	Customer states clutch pedal makes noise during operation (untouched vehicles) (ONLY VINs after HM068470 (GTI)) (ONLY VINs after HM534795 (SportWagen))
Electrical	Passat	17-18	All	All	Key Inoperative	Customer states remote key inoperative (Cars with Kessy system ONLY) (MUST be under 12 month, 12,000 miles)
	Passat	17-18	All	All	Rear Speaker Distortion	Customer states the rear speaker is distorted (untouched vehicles)