



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 69W5 / Airbag Control Module Software

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: August 06, 2018

Issue: On a limited number of vehicles manufactured within a specific period, the airbag warning lamp may be illuminated in the cluster along with other warnings in the Driver Information System (DIS). The airbag system still functions when this condition occurs.

- Repair:**
- REPAIR AVAILABLE – August 07, 2018
 - Repair instructions available in ELSA/ServiceNet
 - Update airbag control module software
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

No parts needed; software update only.

Notes:

- Vehicles: Certain 2017-2018 MY Audi vehicles
- Schedule owner repairs immediately
- Owner mailing – August 2018

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.