Service Bulletin

E213A

Section

Engine - 45

Description

Optimized Dash Lamp Performance - DPF Pressure Sensor

Release Date

6/12/2018

Revision History

10/25/2018 - Updated chassis list

10/11/2018 - Updated chassis list

10/04/2018 - Updated chassis list

09/21/2018 - Updated chassis list

08/20/2018 - Updated chassis list

08/14/2018 - Updated chassis list

08/07/2018 - Updated chassis list

07/11/2018 - Updated chassis list

06/28/2018 - Updated Chassis List to 06/25/2018 updates

Introduction

Peterbilt has determined that certain vehicles manufactured with a PACCAR MX-13 EPA2013 and EPA2017 engine are eligible for repairs to ensure optimized dash lamp performance.

Resolution

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using SmartLINQ Service Management to start repair orders, review DWWC or SIR for "Complete" next to the "E213A" campaign code prior to performing this repair.
3. Also, complete ALL other open campaigns during this service event.
4. Follow the procedures below to make repairs as listed in the chassis list attached to this bulletin.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 12/31/2019, whichever is greater, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 1.3 hours labor to replace the DPF Pressure Sensor and run a stationary regen for EPA2013. Use Quick Claim code "**E213A**".
- 0.8 hours labor to replace the DPF Pressure Sensor and run a stationary regen for EPA2017. Use Quick Claim code "**E213Aa**".
- File a separate claim if diagnostics is required after replacing the part.

NOTE: Peterbilt dealers may perform E213A repairs on Kenworth chassis, but Quick Claims do not apply. For Kenworth chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims," the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim," then manually enter claim codes (Campaign #, Failure type, and SRT).

For Field...	Enter...
Failure Location	043-006-997
Failure Type	700
Claim Type	A
Responsibility	09
SRT 043-DPS	0.7 Hours Labor to replace the DPF Sensor (EPA2013)
SRT 043-845	0.2 Hours Labor to replace the DPF Sensor (EPA2017)
SRT 043-635	0.6 Hours Labor to run stationary regen.

For chassis that have an open campaign(s), file a separate claim for each campaign(s) as specified on the applicable campaign bulletin.

Take off parts disposition: Destroy take off parts 30 days after claim is paid

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Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	1818119PE	DPF Pressure Sensor

Procedure

1. Replace the DPF Pressure Sensor.
2. Run a Stationary Regen and monitor for proper operation.
3. If the DTCs listed on the chassis list are still active, perform appropriate troubleshooting.

Attachments

E213 Chassis List

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Service Bulletin

E213B

Section

Engine - 45

Description

Optimized Dash Lamp Performance - Particulate Matter Sensor

Release Date

6/12/2018

Revision History

10/25/2018 - Updated chassis list

10/11/2018 - Updated chassis list

10/04/2018 - Updated chassis list

09/21/2018 - Updated chassis list

09/10/2018 - Update quick claim information

08/20/2018 - Updated chassis list

08/14/2018 - Updated chassis list

08/07/2018 - Updated chassis list

07/11/2018 - Updated chassis list

06/28/2018 - Updated Chassis List to 06/25/2018 updates

Introduction

Peterbilt has determined that certain vehicles manufactured with a PACCAR MX-13 EPA2013 and EPA2017 engine are eligible for repairs to ensure optimized dash lamp performance.

Resolution

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using SmartLINQ Service Management to start repair orders, review DWWC or SIR for "Complete" next to the "E213B" campaign code prior to performing this repair.
3. Also, complete ALL other open campaigns during this service event.
4. Follow the procedures below to make repairs as listed in the chassis list attached to this bulletin.

Warranty

Through Standard Warranty or for repairs completed by 12/31/2019, whichever is greater, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.7 hours labor to replace the DPF Pressure Sensor and run a stationary regen on EPA2017. Use Quick Claim code "**E213B**".
- 1.1 hours labor to replace the DPF Pressure Sensor and run a stationary regen on EPA2013. Use Quick Claim code "**E213Bb**".
- File a separate claim if diagnostics is required after replacing the part.

NOTE: Peterbilt dealers may perform E213B **repairs on Kenworth chassis**, but Quick Claims do not apply. For Kenworth chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims," the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim," then manually enter claim codes (Campaign #, Failure type, and SRT).

For Field...	Enter...
Failure Location	043-006-998
Failure Type	700
Claim Type	A
Responsibility	09
SRT 043-PMS	0.3 Hours Labor to replace the PM Sensor (EPA2017)
SRT 043-906	0.5 Hours Labor to replace the PM Sensor (EPA2013)
SRT 043-635	0.6 Hours Labor to run stationary regen.

For chassis that have an open campaign(s), file a separate claim for each campaign(s) as specified on the applicable campaign bulletin.

Take off parts disposition: Destroy take off parts 30 days after claim is paid

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	2131544PE	Particulate Matter (PM) Sensor

Procedure

1. Replace the Particulate Matter Sensor.
2. Run a Stationary Regen and monitor for proper operation.
3. If the DTCs listed on the chassis list are still active, perform appropriate troubleshooting.

Attachments

E213 Chassis List

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Service Bulletin

E213C

Section

Engine - 45

Description

Optimized Dash Lamp Performance - Rear NOx Sensor

Release Date

6/11/2018

Revision History

10/25/2018 - Updated chassis list

10/11/2018 - Updated chassis list

10/04/2018 - Updated chassis list

09/21/2018 - Updated chassis list

09/10/2018 - Updated quick claim information

08/20/2018 - Updated chassis list

08/14/2018 - Updated chassis list

08/07/2018 - Updated chassis list

07/11/2018 - Updated chassis list

07/5/2018 - Updated table in warranty section for EPA2013

06/28/2018 - Updated Chassis List to 06/25/2018 updates

Introduction

Peterbilt has determined that certain vehicles manufactured with a PACCAR MX-13 EPA2013 and EPA2017 engine are eligible for repairs to ensure optimized dash lamp performance.

Resolution

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using SmartLINQ Service Management to start repair orders, review DWWC or SIR for "Complete" next to the "**E213C**" campaign code prior to performing this repair.
3. Also, complete ALL other open campaigns during this service event.
4. Follow the procedures below to make repairs as listed in the chassis list attached to this bulletin.

Warranty

Through Standard Warranty or for repairs completed by 12/31/2019, whichever is greater, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to replace the RR NOx Sensor on EPA2017 engines. Use Quick Claim code "**E213C**".
- 0.5 hours labor to replace the RR NOx Sensor on EPA2013 engines. Use Quick Claim code "**E213Cc**".
- File a separate claim if diagnostics is required after replacing the part.

NOTE: Peterbilt dealers may perform E213C **repairs on Kenworth chassis**, but Quick Claims do not apply. For Kenworth chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims," the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim," then manually enter claim codes (Campaign #, Failure type, and SRT).

For Field...	Enter...
Failure Location	043-007-998
Failure Type	700
Claim Type	A
Responsibility	09
SRT 043-RNS	0.3 Hours Labor to replace the NOx Sensor (EPA2017)
SRT 043-866	0.5 Hours Labor to replace the NOx Sensor (EPA2013)

For chassis that have an open campaign(s), file a separate claim for each campaign(s) as specified on the applicable campaign bulletin.

Take off parts disposition: Destroy take off parts 30 days after claim is paid

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	1954664PRX	Rear NOx Sensor

Procedure

1. Replace the Rear NOx Sensor.
2. If the DTCs listed on the chassis list are still active, perform appropriate troubleshooting.

Attachments

E213 Chassis List

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Service Bulletin

E213D

Section

Engine - 45

Description

Optimized Dash Lamp Performance - CCV Replacement

Release Date

6/12/2018

Revision History

10/25/2018 - Updated chassis list

10/11/2018 - Updated chassis list

10/04/2018 - Updated chassis list

09/21/2018 - Updated chassis list

08/20/2018 - Updated chassis list

08/14/2018 - Updated chassis list

08/07/2018 - Updated chassis list

07/11/2018 - Updated chassis list

06/28/2018 - Updated Chassis List to 06/25/2018 updates

Introduction

Peterbilt has determined that certain vehicles manufactured with a PACCAR MX-13 EPA2013 and EPA2017 engine are eligible for repairs to ensure optimized dash lamp performance.

Resolution

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using SmartLINQ Service Management to start repair orders, review DWWC or SIR for "Complete" next to the "E213D" campaign code prior to performing this repair.
3. Also, complete ALL other open campaigns during this service event.
4. Follow the procedures below to make repairs as listed in the chassis list attached to this bulletin.

Warranty

Through Standard Warranty or for repairs completed by 12/31/2019, whichever is greater, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.9 hours labor to replace the CCV. Use Quick Claim code "**E213D**".
- File a separate claim if diagnostics is required after replacing the part.

NOTE: Peterbilt dealers may perform E213D repairs on Kenworth chassis, but Quick Claims do not apply. For Kenworth chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims," the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim," then manually enter claim codes (Campaign #, Failure type, and SRT).

For Field...	Enter...
Failure Location	045-014-998
Failure Type	700
Claim Type	A
Responsibility	09
SRT 045-550	0.9 Hours Labor to replace the CCV

For chassis that have an open campaign(s), file a separate claim for each campaign(s) as specified on the applicable campaign bulletin.

Take off parts disposition: Destroy take off parts 30 days after claim is paid

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	2146526PE	CCV

Procedure

1. Replace the CCV.
2. If the DTCs listed on the chassis list are still active, perform appropriate troubleshooting.

Attachments

E213 Chassis List

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