



Service Bulletin

34-067

Section

Wiring and Lighting - 34

Description

Can Data Bus Warranty Coverage

Release Date

10/9/2018

Revision History

10/17/2018 - Updated link to Peterbilt Manuals and Brochures

Introduction

Informational Only

On all chassis with a VECU, Peterbilt will not warrant CAN network failures or damage caused by improper post-production connections. Improper connections to the CAN data bus may cause interruption of data or damage to components on the data bus, which may result in issues being very difficult to diagnose.

With the VECU CAN architecture, new network security provides customer specific CANs. The CANs have PACCAR approved connection points that must be used.

- ☐ S-CAN (Sleeper CAN) is available for Sleeper, Radio, and Customer Devices
- ☐ K-CAN (Customer CAN) is available for Telematics, and Customer Devices
- ☐ B-CAN (Body Builder CAN) is available for Body Builder and Customer Devices

Detailed information about these networks are located here: [Service Minute - VECU Introduction](#). Additional instructions can be found in the Body Builders manual available at [Peterbilt Manuals and Brochures](#)

Warranty

Peterbilt will not warrant failures or damage caused to CAN network components when the failure or damage is a result of improper connections to the CAN network.

Access to PACCAR's Enterprise Portal is provided as a benefit of doing business with PACCAR. All applications and content accessed through this system are confidential and proprietary and the property of PACCAR Inc and its suppliers, and must be kept strictly confidential pursuant to the contract licensing such access. Disclosure, publication, release or distribution of any material found on PACCAR systems to any person other than employees with a need to know such information is strictly prohibited. All activity on this system is monitored. If PACCAR suspects or discovers any unauthorized activity, access may be immediately terminated without prior notification. Violators may be subject to legal action.

© Copyright 2018 PACCAR Inc. All rights reserved. We welcome your [feedback](#) on this page. For technical questions or concerns about this page, please contact the [DealerNet Webmaster](#).