

447 No interior heat during idle at warmup

Topic number	LI83.20-N-066134
Version	2
Function group	83.20 Heating
Date	09-21-2018
Validity	Metris 447.703 & 447.603
Reason for change	Retrofit of PTC Heater Booster available
Reason for block	

Complaint:

Customer complains that the vehicle will not blow arm air during engine warm up while at idle when outside temperatures are close to freezing.

Cause:

Vehilce is not equipped with cold weather package that includes Heater Booster (HZ0).

Remedy:

Retrofit vehicle with Heater Booster (HZ0)

See WIS instructions AN83.70-S-0007E

Note: Retrofit must be covered as customer pay

Symptoms
Body / Air conditioning / Heater / Insufficient heat output

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 447 830 88 02			PTC Heater Booster Retrofit Kit	1		X

WIS-References			
Document number	Title	Note	Allocation
AN83.70-S-0007E	Retrofit PTC heater booster		Cause

Validity		
Vehicle	Engine	Transmission

XENTRY TIPS

Vito/Metris 447 - 447.603	*	*
Vito/Metris 447 - 447.703	*	*