



November 2018



Technical Service Bulletin Notification TSB #18-020

Dear Valued Dealer:

Jayco has determined that certain Model Year 2019 32KBS (4H) White Hawk Travel Trailers built with a standard dinette, require a service appointment. The Flip Up Counter Top installed contacts the Dinette table when the slide is in. During transit the dinette table molding may be damaged.

Our records indicate that the following unit is currently part of the inventory at your dealership and requires the Bulletin repair prior to being delivered:

Serial Number

If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for this customer. All pertinent information regarding this Bulletin is available under the Service and Parts Tab of our website. If you have questions regarding this Service Bulletin, please contact Customer Service at 800-283-8267.

Sincerely,
Jayco Towables



Flip Up Counter Top

TSB # 18-020
Job Code: 9801417
Flat Rate: .6 Hour

Publication Date: November 2018
Make: Jayco
Model: White Hawk
Model Year: 2018

INCIDENT	Flip up table may damage the dinette table molding when slideout is closed.
AFFECTED UNITS	<u>Certain 2019 White Hawk with Standard Dinette</u> K14H0082,0085, 0088-0094, 0097, 099-0101, 0105-0107, 0109, 0112—0114, 0116-0117
PARTS KIT 18-020JA	114" - Flat Nose T Molding - for Dinette Table Top Shorter Flip Up Table Top
MISC. TOOLS & SUPPLIES	Screw gun w/#2 square drv bit, putty knife, trim shears, rubber mallet, tape measure, staple gun

INSTRUCTIONS – Replace the Flip Up Table Top

Extended the slide out in order to perform the repair.

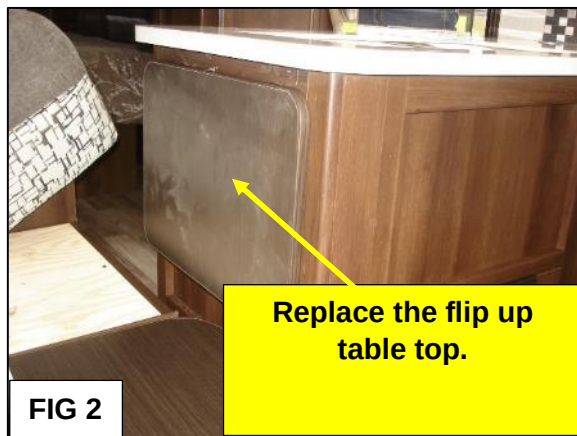


FIG 1: When slideout is closed, the flip up counter top contacts the dinette table (large arrow).

During transportation, the dinette table edge molding may be damaged.

FIG 2: Replace the flip up counter top table and replace the dinette table molding.

REMOVING THE FLIP UP TABLE TOP

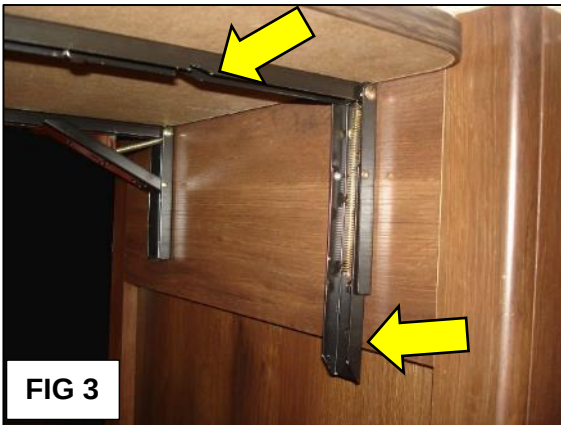


FIG 3: Lift the flip up counter top table and place the small retention brackets into the table bracket notches. Lower arrow is the spring retention bracket. Upper arrow is the notch in the table bracket.

FIG 4: Table top retention brackets in place.



FIG 5: Remove the black screw at the front of each long table bracket.

FIG 6: Hold the flip up table top as you remove the next screws.
Remove the silver screw from one of the long table top brackets.

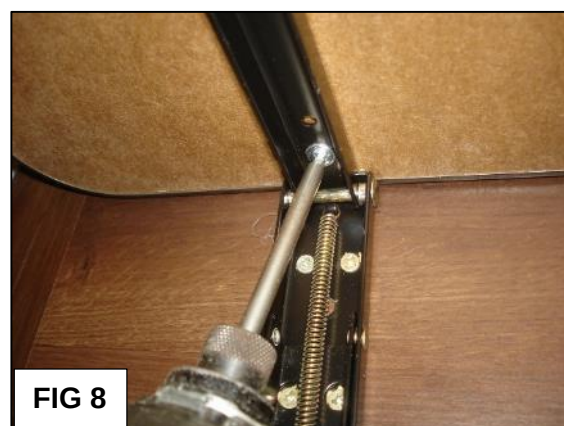


FIG 7: Drop the long table top bracket down as shown.

FIG 8: Hold the table top with one hand and remove the silver screw from the second bracket.
Lift the table top off the bracket. Discard the old table top.

INSTALLING THE NEW FLIP UP TABLE



FIG 9: Lock the table brackets and the retention brackets in place as shown.

FIG 10: Place the table top from the kit on top of the brackets as shown.

Center the table top to the counter and butt the table top against the counter.

Install the 2 black screws at the front of each long table bracket (Refer to Fig 5).



FIG 11: Release one of the spring retention brackets, and install the silver screw next to the hinge (Fig 6). Replace the spring retention bracket back in the notch on the table bracket to support the table.

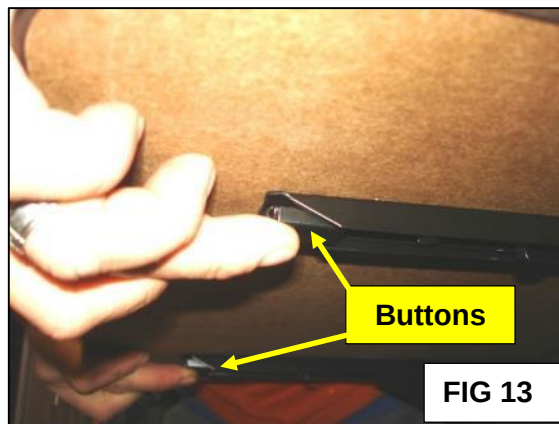
FIG 12: Release the other spring retention bracket, and install the silver screw on the other table bracket. Replace the spring retention bracket back in the notch on the table bracket. Finished table is shown.

FIG 13: To fold the table down:

A: Press the buttons on the long table supports (shown).

B: Lift slightly on the table top so the spring loaded retention brackets drop down.

C: Lower the table top so it lays flat next to the cabinet.



NEW EDGE MOLDING ON THE DINETTE TABLE

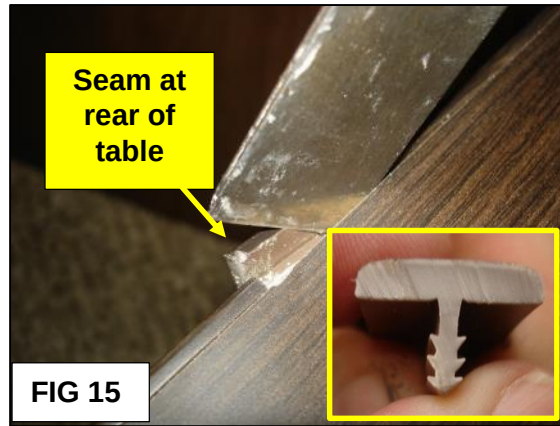


FIG 14: To remove the trim molding on the dinette table:
Begin at the seam at the rear of the table top where the edge trim butts together.
Work the putty knife in gently at the top of the table as shown.

FIG 15: Pry out gently until the trim comes loose from the table edge.
The molding has a center piece with serrations that hold it in place. (inset photo)



FIG 16: Pull off the old trim from around the table edge.

FIG 17: Start the new edge trim at the rear center of the table.
Press the center serrated piece into the groove in the table edge.
Use the rubber mallet to pound the trim flat to the table edge.



FIG 18: Make sure the edge trim is flush to the table edge.
Gaps like that shown here need to be pounded flush using the rubber mallet.

FIG 19: Use the mallet to make sure the trim molding fits flush around the corners.



FIG 20: When you get around the rear of the table, use trim shears to cut the molding.

FIG 21: Molding pieces should butt up against each other when finished.



Highland
RIDGE RV

STARCRAFT

Service / Parts
TSB Order Form
Fax (800) 825-8409

TSB # 18-020
Publication Date November 2018

Dealer Name: _____

Dealer Account Number: _____

Ship To: _____

Attn: _____

Phone: _____ Fax: _____

P.O.# _____

Ship Via: _____

Each unit serial number MUST be recorded when ordering.

Quantity Ordered	Serial Number of Unit (Last 8 Digits)	Part Number	U/M	Unit Price
1		18-020JA KIT, FLIP UP TABLE 9801417	EA	N/C
1		18-020JA KIT, FLIP UP TABLE 9801417	EA	N/C
1		18-020JA KIT, FLIP UP TABLE 9801417	EA	N/C
1		18-020JA KIT, FLIP UP TABLE 9801417	EA	N/C
1		18-020JA KIT, FLIP UP TABLE 9801417	EA	N/C
1		18-020JA KIT, FLIP UP TABLE 9801417	EA	N/C
1		18-020JA KIT, FLIP UP TABLE 9801417	EA	N/C
1		18-020JA KIT, FLIP UP TABLE 9801417	EA	N/C

THESE PARTS CAN ONLY BE ORDERED USING THIS FORM.