

GPOP - Issue Review System

Part Number: 55057355A\$, 55057356A\$, 55057357A\$

Part Description: Power Steering Column

Issue Condition 1: All Parts / 2014 Only:~

Description: Prior to replacing a power steering column because the tilt feature is not functioning check for a unplugged or loose connection at its motor. The motor can be accessed through the steering column opening cover in the instrument panel. If after confirming a proper connection and the tilt feature still doesn't function, then please call Mike Wicker at cell (248) 821-9350 or e-mail mdw12@chrysler.com.~
If a response is not received within 15 minutes, then proceed with the necessary repair.~

Condition 2: All Parts / All MY Listed:~

If vehicle comes in for steering column replacement, verify column installed. Go to Info Column in Star Parts and open the flow chart to determine which column is installed. If column is Daimler, verify that a replacement Daimler column is in stock and use for replacement. If no Daimler column is in stock, replacement must use Presta column (which require a number of other componenets to be replaced). For more information and details on PN's, see W-Series Flowchart in Star Parts. Contact parts specifying for assistance regarding correct part numbers, for technical assistance contact Star.

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Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquires. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.
