

GPOP - Issue Review System

Part Number: 04429639

Part Description: Fan Support Assembly, Fan Support Bearing, Fan Pulley

Issue Description: If a vehicle comes in with a complaint of front engine noise or is towed in for a seized pulley condition, and it is diagnosed as a fan support bearing failure please contact Christine Donegan with STAR Support Center at 1 (866) 799-1692 ext. 1257 for further instructions. The fan support assembly with bearing still assembled and fan pulley should be returned via Fast Track process. Cummins is actively investigating this issue and would like to receive suspect components from the field for further investigation and testing and would potentially like to visit the failure on site if possible. If no response in 15 minutes, please continue with repair.~

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Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquiries. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.