



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

November 2018

RE: 2016 Pilot

This notice applies to your vehicle: xxxxxxxxxxxxxx

Dear Honda Pilot Owner:

What is the reason for this notice?

Our records indicate that a PRODUCT UPDATE has not been completed on this vehicle; refer to the address card for the affected VIN. Your Pilot previously had the transmission replaced because of a leaking 9-speed automatic transmission fluid (ATF) warmer. As the issue was under investigation when the transmission was replaced, your vehicle needs further action before it is completely repaired.

What will Honda do?

Please contact any authorized Honda dealer for an appointment to have your vehicle repaired. The radiator, all of the rubber coolant hoses, and O-rings will be replaced. Please plan to leave your vehicle at the dealer for at least a half a day to allow them flexibility in scheduling. This work will be done **for FREE**.

Additionally, there is a chance the engine was damaged because of the leaking ATF warmer. The dealer will diagnose the vehicle, which may result in the replacement of the engine. The work will be done **for FREE**.

If you have questions

If you have any questions about this notice, or you need assistance locating a dealer, contact American Honda Customer Support & Campaign Center at 1-888-234-2138. You may also find this information at www.Hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this product update may cause you.

Sincerely,

American Honda Motor Co., Inc.

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.

FOR DEALER USE ONLY: REFERENCE SVC BULLETIN #17-011

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