



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

November 2018

RE: 2016 Pilot

This notice applies to your vehicle: xxxxxxxxxxxxxx

Dear Honda Pilot Owner:

What is the reason for this notice?

Our records indicate that a PRODUCT UPDATE has not been completed on this vehicle; refer to the address card for the affected VIN. The 9-speed automatic transmission fluid (ATF) warmer may have been improperly manufactured and may allow the engine coolant and ATF to intermix. If the fluids mix, the engine and transmission may be permanently damaged and require replacement.

What will Honda do?

Please contact any authorized Honda dealer for an appointment to have your vehicle's ATF warmer inspected and, if necessary, replaced. Please plan to leave your vehicle at the dealer for at least a half a day to allow them flexibility in scheduling. This work will be done **for FREE**.

If the ATF warmer has already leaked, allowing the fluids to mix, the transmission will be replaced. Additionally, further diagnosis will be needed, which may result in the replacement of the engine. The work will be done **for FREE**.

If you have questions.

If you have any questions about this notice, or you need assistance locating a dealer, contact American Honda Customer Support & Campaign Center at 1-888-234-2138. You may also find this information at www.hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this product update may cause you.

Sincerely,

American Honda Motor Co., Inc.

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.

FOR DEALER USE ONLY: REFERENCE SVC BULLETIN #17-009

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