

[Next Unread Message](#)

**View Message**

<b>Sent on</b>	11	26	2018	<b>Expires on</b>	12	10	2018
<b>From</b>	Parts and Service Division						
<b>Subject</b>	Request for Visit: 2017-2019 NSX Steering Wheel Noise						

To: All Acura Service Managers/Consultants  
 From: Technical Research & Support Group  
 RE: Request for Visit: 2017-2019 NSX Steering Wheel Noise

**This message is solely directed to Acura dealership personnel; please handle accordingly.  
 Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.**

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2017-2019 NSXs with a client complaint of a rattle noise coming from the steering wheel (driver's airbag area). To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the issue.
2. First time complaint only.
3. Vehicle has not been in a collision.
4. No repair has been attempted for this issue during the current visit.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.