




TAILGATE UNINTENTIONALLY OPENS

New information provided by this revision is preceded by this symbol  .

This Service Information bulletin replaces SI M51 09 16 **dated October 2017**.

What's New:

- Setting photo added

MODEL

F54 (Cooper, Cooper S, JCW Clubman)	F55 (Cooper, Cooper S, JCW Hardtop 4 door)	F56 (Cooper, Cooper S, JCW Hardtop 2 door)	F57 (Cooper, Cooper S, JCW Convertible)
F60 (Cooper, Cooper S, JCW Countryman)			

SITUATION

Customer inquires about tailgate opening process, mentioning:

- Trunk/tailgate may open when vehicle is locked.
- Trunk/tailgate may open while the vehicle is in motion.

CAUSE

- Vehicle key trunk/tailgate button may accidentally be pressed, thus opening the tailgate.

CORRECTION

- Reprogram the vehicle to a two button logic trunk/tailgate unlock command.

PROCEDURE

For conditions that are similar to the situation described:

- Alert the customer to the default actions when depressing the tailgate open button on the ignition key:
 - Tailgate opens without regard to vehicle locked or in-motion status.
- Inform the customer that there is a conversion software update available to change the function of the buttons on the key remote (press unlock on remote, then tailgate open button).

Does the customer want to use the alternate opening sequence available after reprogramming the vehicle?

YES- go to next step.

NO - record customer’s selection in the vehicle service record. No further action on this situation is required.

3. Program the vehicle using the current version of ISTA 4.

Note that ISTA 4 will automatically reprogram and code all programmable control modules that do not have the latest software.

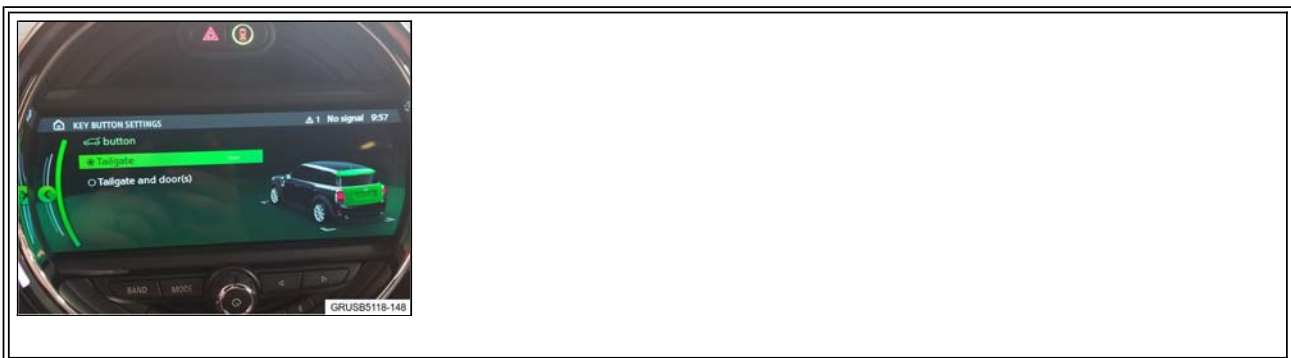
Always connect a MINI-approved battery charger/power supply (SI M04 08 09).

For information on programming and coding with ISTA 4, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

4. Connect to ISTA 4 and modify opening sequence by selecting "Conversion: opening tailgate only possible after unlocking".

UPDATE! 5. Inform the customer of the new operating conditions as follows:

a. The two button logic is only active if the setting for “tailgate” is activated in the key button vehicle settings menu as seen below.



b. Opening of the tailgate is now a two-step process

- i. Press the unlock button on vehicle remote.
- ii. Press the tailgate unlock button on the vehicle remote.

WARRANTY INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty or the MINI NEXT/MINI Certified Pre-Owned Limited Warranty.

Defect Code	6135621400	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)
Or:		
		Performing vehicle test

00 00 556	Refer to KSD2	(with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as “Charging battery”)
And:		
61 00 730	Refer to KSD2	Programming / encoding control unit (s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle's control modules that currently do not have the latest software and if one or more control module failures occur during this programming procedure:

- Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Other Repairs

Control module failures that occurred prior to performing this programming procedure:

- When covered under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.

Posted: Thursday, September 6, 2018

[Copyright ©2018 BMW of North America, Inc.]