



Technical Journal

TITLE:

Trim moulding side door windows and roof rails, discoloured appearanceREF NO:
TJ 30967.2.0ISSUING DEPARTMENT:
Technical ServiceCAR MARKET:
United States and CanadaPARTNER:
3 US 7510 Volvo Car USAISSUE DATE:
2018-04-30STATUS DATE:
2018-05-04FUNC GROUP:
8414FUNC DESC:
Trim moulding at window**Page 1 of 3****“Right first time in Time”**

Attachment

File Name	File Size
TJ30967_1.jpg	0.0802 MB
TJ30967_2.jpg	0.1602 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
134							2011-9999		0000194-9999999	201020-999952
137							2016-9999		0000019-9999999	201524-999952
138							2016-9999		0085668-9999999	201524-999952
155							2015-9999		0001147-9999999	201035-999952
156							2010-9999		0000212-9999999	200835-999952
157							2015-9999		0000022-9999999	201450-999952
275							2003-9999		0000690-9999999	200232-999952
536							2019-9999		0000329-9999999	201746-999952

CSC Customer Symptom Codes

Code	Description
2S	Exterior trim/components/Uneven color/color differences between body panels
M2	Exterior trim/components/Moldings, trim corroded



VST Operation Number

VST Operation Number	Description
39925-2	Smartphone integration, new install

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

Washing and cleaning products with a pH value below pH 3.5 and/or above pH 11.5 is **not recommended** as it can permanently discolour the side door, quarter glass trim moulding and roof rails, see attached pictures.

Using chrome or metal polish on anodized aluminium parts, such as side door, quarter glass trim moulding and roof rails, is **not recommended** as it can discolour the part and destroy protective layers.

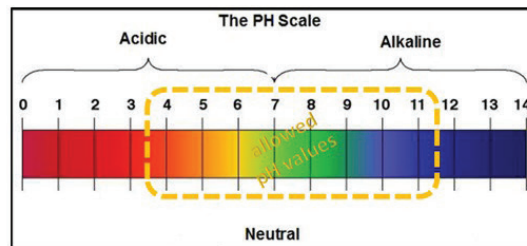
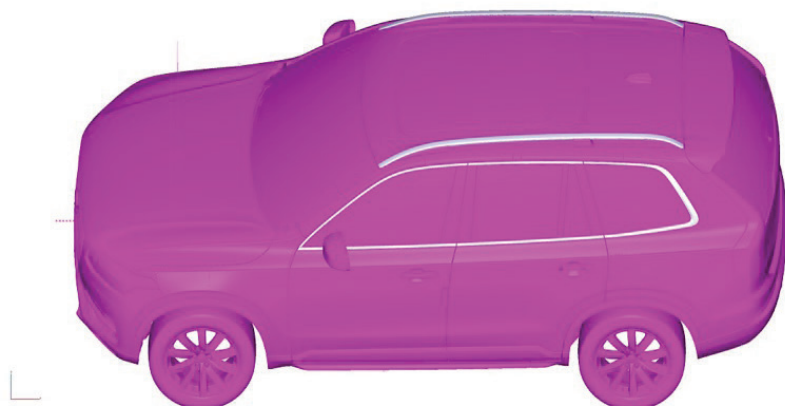
SERVICE:

Polishing with non-abrasive wax is allowed if pH value is within pH 3.5 and pH 11.5.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8414.

To view TJ attachment continue to next page. This TJ has two attachment.



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