

On-car analysis list from October 9, 2018
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Golf, GTI, SportWagen, Jetta, Beetle, Beetle Convertible, Passat, Tiguan LWB	16-18	1.8T & 2.0T (CPPA,CPLA,CPRA,CPKA,CXBA, CXBB,CXCA,CXCB,DGUA)	All	Oil Level Thermal Sensor	Yellow oil warning light on with any of the following faults P0196 P0198 B104129 B104135 (Warning light must be solid not flashing) (untouched vehicles)
	Golf R	17-18	All	All	MIL-on P0300-P0304	MIL-on with P0300-P0304 in the ECM with software level 0003 (TSB 01-18-02, 2050261 must have previously been performed) (untouched vehicles)
	Beetle, Jetta, Passat	16-18	1.8T (CPRA,CPKA)	All	MIL-on P0420	MIL-on with P0420 in the ECM (untouched vehicles)
	Touareg, Atlas	17-18	3.6L (CGRA, CDVC)	All	Coolant Leak	Coolant leak at the coolant pump (leak must be from mechanical coolant pump) (untouched vehicles)
Body	Tiguan (LWB)	18	All	All	Sunshade Binding	Customer states the sunshade is binding (untouched vehicles)
	ATLAS	18	All	All	Side Mirror Glass Cracked	Side mirror glass cracked (untouched vehicles)
	Golf, GTI	18	All	All	Sunroof Noise	Customer states the sunroof is making noise, squeak & rattle (untouched vehicles)
Chassis	ATLAS	18	All	All	Suspension Noise	Customer states noise from front suspension while driving (noise must be from Control Arm area) (untouched vehicles)
	GTI	18	All	All	Damaged Strut Boots	Damaged strut boots at PDI (must be at PDI) (untouched vehicles)
Electrical	Passat, Atlas	17-18	All	All	Key Inoperative	Customer states remote key inoperative (Cars with Kessy system ONLY) (MUST be under 12 month, 12,000 miles)
	GTI, SportWagen	17-18	All	All	"Transmission Error" Message in MFI	"Transmission Error" Message in MFI with U0212 / U021200 stored in both the ECM and TCM. (untouched vehicles)
	Atlas	18	All	All	Park Distance Control	Customer states park distance control too sensitive (untouched vehicles)