

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2019	All	All	BU_KM023191	BU_KM118788

Condition

50 18 04 October 31, 2018 2052766

Water Leak - Driver or Passenger Floor Board

Water in the driver and or passenger floor board area.

Technical Background

Water leak due to improper application of body seam sealer.

Production Solution

Increase seam sealer application at the seam of the exterior and A-pillar as of VIN: BU_KM023190.

Apply seam sealer at the seam of the plenum chamber and A-pillar as of VIN: BU_KM118788.

Service

Procedure

- 1. Remove the windshield wiper arms according to Repair Manual group 92 Windshield Wiper/Washer System / Windshield Wiper System / Windshield Wiper Arms, Removing and Installing.
- 2. Remove the plenum chamber cover according to Repair Manual group 50 Body Front / Bulkhead / Plenum Chamber Cover, Removing and Installing.
- 3. Remove the windshield wiper motor assembly according to Repair Manual group 92 Windshield Wiper/Washer System / Windshield Wiper Motor V, Removing and Installing.
- 4. Remove the HVAC fresh air intake water deflector on the passenger side.



Working surfaces should be cleaned and dried prior to adding seam sealer.

5. Apply seam sealer in the areas marked for the driver side (Figure 1).





Figure 1

6. Apply seam sealer in the areas marked for the passenger side (Figure 2).



Figure 2



7. Reassemble in the reverse order of disassembly.



Park vehicle in dry area as the seam sealer will require a minimum of 24hrs to properly cure.

Warranty

Model(s)	Yea	ır(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From		VIN Range To
Jetta	20	19	All	All	BU_KM023191		BU_KM118788
			SAGA	Coding			
Claim Type:		Use app	licable Claim Type	e ¹⁾			
Service Number:			Damage Code	HST		Damage Location (Depends on Service No.)	
5158			0050				
Parts Manufacturer		Je	etta		K21 ²⁾		
Labor Operation	³): Remov	e and Ins	tall (2) Wiper Arms	92252000 = 40 TU			
Labor Operation 3): Remove and Install Cowl Panel Trim			66442050 = 20 TU	142050 = 20 TU			
Labor Operation 3): Remove and Install Wiper Linkage			92191950 = 10 TU				
Labor Operation 3): Remove and Install Wiper Motor Assembly			92151950 = 10 TU				
Labor Operation 3): Wiper Arm Adjust			92251600 = 20 TU				
Labor Operation ³⁾ : Remove and Install Plenum Chamber Water Deflector			51581950 = 10 TU				
Labor Operation 3): Apply Seam Sealer			50535299 = 10 TU				
Causal Part: Select Labor Operation			50535299				



Diagnostic Time 4)				
GFF Time expenditure	01500000 = Actual GFF print out	NO		
Road Test	01210002 = 00 TU 01210004 = 00 TU	NO		
Technical Diagnosis	01320000 = 00 TU max.	NO		

Claim Comment: Input "As per Technical Bulletin 2052766" in comment section of Warranty Claim.

Required Parts and Tools

	Quantity	
VW Body Seam Sealer - Gray	1	
OR		
VW Body Seam Sealer - Black	1	
-	OR	

No special tools required.

Please use one of the below options:

VW Body Seam Sealer - D 476KD1M2 - Grey

VW Body Seam Sealer - D 476KD2M2 - Black



If one of the above cannot be procured please use an equivalent body seam sealer.

¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only

²⁾ Code per warranty vendor code policy.

³⁾ Labor Time Units (TUs) are subject to change with ELSA updates.

⁴⁾ Documentation required per Warranty Policies and Procedures Manual.



Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

Document Control Revision Table					
Instance Number	Published Date	Version Number	Reason For Update		
2052766	10/31/18	V501804	Original publication.		