



Technical Tip

Topic	01-18-13TT - No Communication with the Scan Tool
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Volkswagen
Date	October 19, 2018

Condition

ATTENTION:**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.****TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

No Communication with the Scan Tool

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2000 - 2019	All	All	All	All

Technical Background

No Communication with the Scan Tool which may be the result of terminal concerns within the data link connector (DLC).

Service

If the vehicle does not have communication with the scan tool, perform voltage tests on pin 6 to ground and pin 14 to ground, at the DLC. Specification should be approximately 2.5 volts on each circuit. The sum of the two readings should equal approximately 5 volts. If the pin voltage readings are present and the scan tool shows it is connected to the vehicle with a key ON indication, replace terminals 6 and 14 at the data link connector.

Additional Information

Revision History

Revision Number	Released Date	Reason For Update
2052721/1	10/19/18	Original publication.

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