

# **Warranty Information**

## General Communication

Subject: Fuel Refill Key

## Number: VWC-18-09

### Date: Aug. 14, 2018

This document conveys Volkswagen Warranty general information.

For 3.0L TDI customer vehicles receiving the TDI emissions modification, it is mandatory that the dealer return the vehicle to the customer with a full tank of fuel after the modification is performed. This complimentary fuel tank refill was included in the Campaign Notification and Information booklet that was sent to customers and is available online. Dealers will be reimbursed for the cost of the refill.

We have identified certain customers for whom a fuel refill claim was not submitted along with the warranty claim. Dealers should offer these customers a fuel tank top off at their next service visit. To ensure that the fuel refill is offered to customers who were not previously offered the refill, the following warranty key has been created:

U34: 3.0L TDI one time fuel refill

Dealers should follow the fuel reimbursement claiming procedures outlined in VWP-17-16.

#### Questions

For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or <u>warranty.helpline@vw.com</u>.

© 2018 Volkswagen Group of America, Inc.

Page 1 of 1

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.