



VOLKSWAGEN DEALER PARTS COMMUNICATION

URGENT PARTS NOTIFICATION - Safety Recall 87F9

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Service Consultant	

Date: August 29, 2018

Parts Information:

- This notice concerns Airbag Control Module (part number 3Q0-959-655-BN) and the HVAC Drain Tube (part number 3QF-820-127) used in Safety Recall 87F9.
- Parts replacement under Safety Recall 87F9 is projected to be extremely limited (less than 1% overall).
- Parts will not be allocated. ***DO NOT attempt to order parts to stock dealer inventory – parts must be ordered only when needed to repair a vehicle.***
- If, after inspection, an airbag control module and/or HVAC drain tube replacement is necessary to complete this safety recall repair, please contact the Parts Specialists via phone (800-767-6552), email (VWoAPartsSpecialists@vw.com) or chat/text with the VIN to order.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.