Volkswagen of America, Inc.
2200 Ferdinand Porsche Drive
Herndon, VA 20171

August 09, 2018

Attention Dealer Service Personnel,

A new ODIS Service Application, Version 4.4.10, Content 2.36.2 is on the ODIS server and is available for you to update all VAS testers in your dealership. Be sure to complete these updates within five days, **no later than (Wednesday August 15, 2018).**

The improvements contained in this new version will assist you in diagnosing vehicles and increase the probability of repairing the customer concern during the first visit. Note: active recalls require the use of our most current version ODIS software.

A Service Information circular **(**VOS-18-14**)** can be found on Service Net detailing the key Fixes and Enhancements each software update contains.

Did you know that all of your scan tools can be configured to automatically download the latest software version when released? This will save time for you and your technicians ensuring they are always utilizing the most current information. Instructions for activating this option on your scan tools can be found on Service Net. Search for Service Information Circular VOS-17-26, released on October 5, 2017.

David Durant
Senior Vice President
VW After Sales

Mark Thomas
Senior Director
Warranty & Technical Service

Original copy of this letter is in ServiceNet.