



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Emissions Recall 01C7 / Vehicle Emissions Control Information (VECI) Label

This notice is for:

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|--------------------|----------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Consultant | |

Date: August 13, 2018

Issue: An incorrect Vehicle Emissions Control Information (VECI) label was installed during vehicle production. This makes the label non-compliant with regulatory requirements. This issue does not impact vehicle tailpipe emissions.

Repair:

- REPAIR AVAILABLE – August 14, 2018
- Repair instructions available in ELSA/ServiceNet
- Install new VECI label
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

A supply of labels was sent to dealers with affected inventory prior to launch. Additional labels can be ordered through the Compliance Label Ordering Portal. Please have the VIN(s) you are ordering for available when you place your order.

Notes:

- Vehicles: Certain 2018MY Volkswagen Atlas
- Schedule owner repairs immediately
- Owner mailing – August 2018

Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWU).** Certificates can be ordered at no cost online via the Compliance Label Ordering portal.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.