



## VOLKSWAGEN DEALER COMMUNICATION

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### Repair Available – Service Action 66J8 / Under Hood Cowl Seam

**This notice is for:**

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

**Date:** October 29, 2018

**Issue:** In certain situations, water may leak through the seam in the under hood cowl and into the vehicle interior.

- Repair:**
- REPAIR AVAILABLE – October 30, 2018
  - Repair instructions available in ELSA/ServiceNet
  - Install water tape at the affected under hood cowl seam to redirect water flow
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Parts will be allocated prior to owner notification. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to [upperorderlimits@vw.com](mailto:upperorderlimits@vw.com) to have additional parts released.

- Notes:**
- Vehicles: Certain 2018 MY Volkswagen Tiguan
    - USA: approximately 63,500
    - CANADA: approximately 16,300
  - Schedule owner repairs immediately
  - Owner mailing – October 2018
  - Service Action expiration date: December 31, 2020

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*