

HDMI and HondaLink[®] Not Working Right When Using iPhone Running iOS 12

AFFECTED VEHICLES

Year	Model	Trim
2014-15	Civic	EX and Above
2014-15	Civic Hybrid	EX and Above
2015-16	CR-V	EX and Above
2015-16	Fit	EX and Above
2016-18	HR-V	EX and Above

EDITOR'S NOTE: This article replaces the one posted in **September 2018**.

Any customers complaining about these issues when their iPhone running iOS 12 is connected to the vehicle?

- When using an HDMI output, they can't view or listen to videos, music, etc.
- The launcher screen for HondaLink flickers or goes blank.

We've determined those issues are due to iOS 12 (and not the vehicle) and have reported this to Apple. Once they come up with a fix, we'll let you know.

Until then, your customers can eliminate them by simply restoring the phone's operating system to its previous version.