
2018 Odyssey Heater Case Noise

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018 Odysseys with a customer complaint of a high-pitched noise coming from the heater case when heater fan is on. To fully understand the cause of this condition, AHM would like to collect specific information from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested **ONLY** if the vehicle meets the following requirements:

1. VIN must be before 5FNRL6...JB047002.
2. Must be able to duplicate the issue.
3. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.