



SI B64 11 18  
Heating and Air conditioning

October 2018  
Technical Service

## STATIONARY CLIMATE CONTROL NOT WORKING AFTER HIGH VOLTAGE CHARGING

### MODEL

F30 PHEV (330e iPerformance Sedan)	I01 (i3)	I12 (i8 Coupe)	
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### SITUATION

After the high voltage (HV) charging procedure, the stationary climate control (aka preconditioning) does not work.

### CAUSE

This is part of the normal design. There is no fault or defect.

### CORRECTION

In the case of a customer complaint, communicate the following procedure to the customer.

Fully charge the HV battery unit, and-

- Select drive readiness (depress the brake pedal and press the START-STOP button); OR
- Let the vehicle enter sleep mode, which takes approx. 20 minutes



**Note:** In sleep mode-

- The vehicle must be locked
- Preconditioning must not be switched on
- Do not open the vehicle
- Do not activate a function via an app, such as sounding the horn or flashing the headlights
- Sleep mode must be maintained for at least 10 minutes before the preconditioning ability is reset automatically

### PARTS INFORMATION

A parts replacement does not provide a remedy and is therefore not permitted.

### WARRANTY INFORMATION

Not applicable

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