

LTB01172NAS1

# TECHNICAL BULLETIN

21 SEP 2018

© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

				blue

SECTION

501-14

#### SUBJECT/CONCERN:

Door Closing Motor Cable Disconnected

## AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
Range Rover Sport (LW)	2018	165209-192513
Range Rover Sport (LW)	2018	691042-699998
Range Rover Sport (LW)	2018	400000-409626
Range Rover (LG)	2018	365394-391890

## MARKETS:

**NORTH AMERICA** 

## CONDITION SUMMARY

## SITUATION:

A front and/or rear door closing motor may not operate correctly, with one or more of the following issues present:

- The door does not open past the partial latch position.
- The door closing motor does not fully close the door but the motor can be heard running.

• The door does not fully close but does partially latch.

### CAUSE:

These may be caused by internal failure of the door closing motor.

## ACTION:

Should a customer express any of these concerns, refer to the Service Information and then follow the appropriate Workshop Procedure below.

#### PARTS

PART NUMBER	DESCRIPTION	QUANTITY
LR117160	Front door closing motor	as required
LR117161	Rear door closing motor	as required

#### TOOLS

Refer to Workshop Manual for any required special tools.

#### WARRANTY:

## △ NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only.

  Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Closing motor cable - Release	76.37.89.58	0.1	42	LR108982
Door closing motor - Front - Renew	76.37.86	0.6	42	LR108982
Door closing motor - Front - Pair - Renew	76.37.03	1.2	42	LR108982
Door closing motor - Rear - Renew - Range Rover Sport (L494)	76.37.87	0.7	42	LR108982
Door closing motor - Rear - Pair - Renew - Range Rover Sport (L494)	76.37.04	1.4	42	LR108982
Door closing motor - Rear - Renew - Range Rover (L405)	76.37.87	0.9	42	LR108982
Door closing motor - Rear - Pair - Renew - Range Rover (L405)	76.37.04	1.6	42	LR108982

## △ NOTE:

Normal Warranty procedures apply.

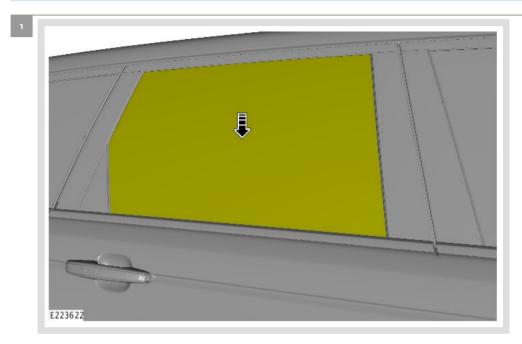
## SERVICE INFORMATION

CUSTOMER CONCERN	WORKSHOP PROCEDURE
Door does not open past the partial latch position	A
Door closing motor does not fully close the door but the motor can be heard running	В
Door does not fully close but does partially latch	В

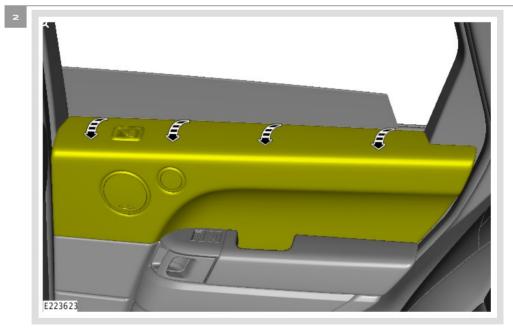
#### WORKSHOP PROCEDURE 'A'



Rear right shown; all others similar.

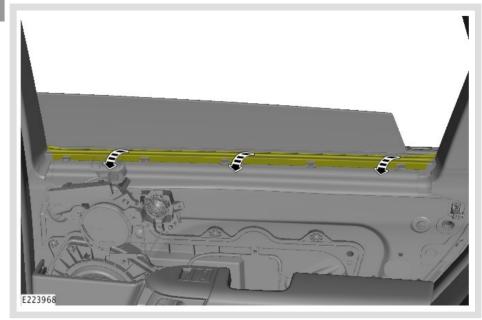


Lower the door window.



Carefully release the upper section of the interior door trim panel.



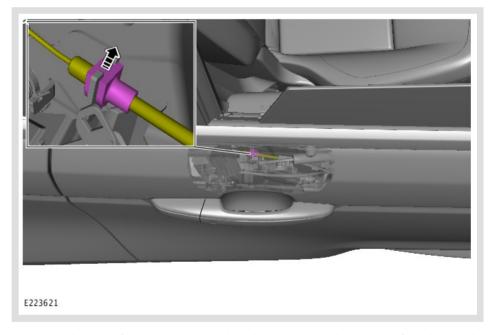


Carefully release the door window seal and position to the side.

4

# △ NOTE:

Take care not to damage the bodywork or trim.



Use a suitable piece of wire to remove the door closing motor cable connector from the door latch.

5

# △ NOTE:

Install the door window seal before installing the rear door trim panel.

Install a new door closing motor.

- FRONT door: see TOPIx Workshop Manual section 501-14: Handles, Locks, Latches and Entry Systems Removal and Installation Front Door Closing Motor.
- REAR door: see TOPIx Workshop Manual section 501-14: Handles, Locks, Latches and Entry Systems Removal and Installation Rear Door Closing Motor.

#### WORKSHOP PROCEDURE 'B'

1

# △ NOTE:

Install the door window seal before installing the rear door trim panel.

Install a new door closing motor.

- FRONT door: see TOPIx Workshop Manual section 501-14: Handles, Locks, Latches and Entry Systems Removal and Installation Front Door Closing Motor.
- REAR door: see TOPIx Workshop Manual section 501-14: Handles, Locks, Latches and Entry Systems Removal and Installation Rear Door Closing Motor.