



N228NAS1

TECHNICAL BULLETIN

18 SEP 2018

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

303-00

SUBJECT/CONCERN:

Service Action: Engine Serial Number Incorrect

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
Range Rover Velar (LY)	2018-2019	771213-782400	Solihull	INGENIUM I4 2.0L Petrol

MARKETS:

USA

CONDITION SUMMARY:

SITUATION:

An issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range where the recorded engine serial number may not be correct. The engine serial number is required for systems use, including vehicle import and registration, and if not correct may cause import, registration, and/or in-use inspection issues.

ACTION:

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

No parts required.

SPECIAL TOOLS:

Refer to TOPlx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:**NOTES:**

- Use DDW to make sure that a vehicle is affected by this program prior to undertaking any rework action.
- The Engine Serial Number must be entered in the Customer and/or Technician verbatim field of the Warranty claim.

At the time of confirming a booking for vehicle repair, make sure that all open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPlx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the September 30, 2020, closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
N228	A	Inspect engine serial number	05.10.10	0.1	-	-

Normal Warranty policies and procedures apply.

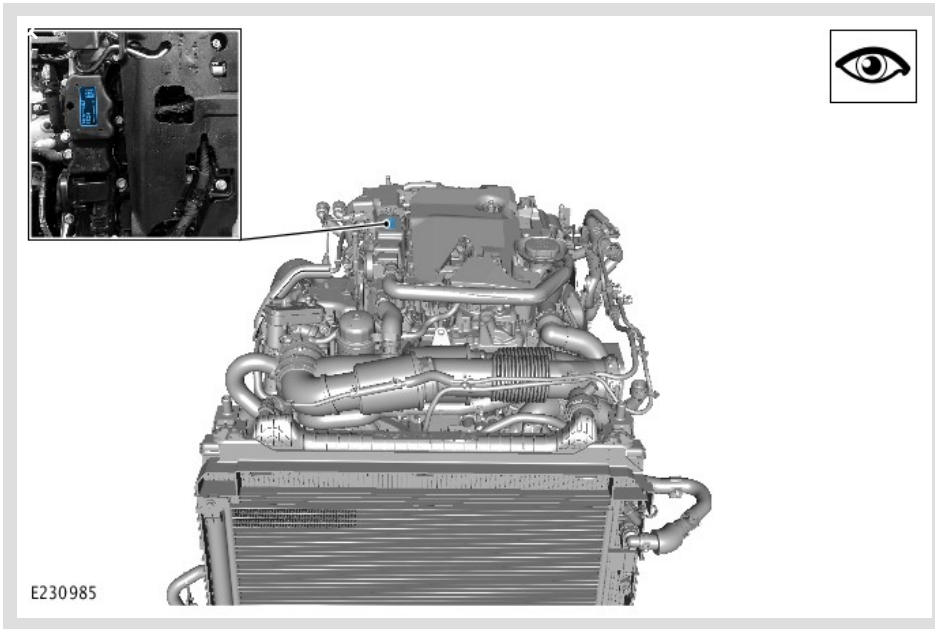
WORKSHOP PROCEDURE:**NOTES:**

- Variation in the illustrations may occur, but the essential information is always correct.
- Components shown removed for clarity.

- 1 Remove the engine cover (see TOPlx Workshop Manual section 501-05: Interior Trim and Ornamentation - Removal and Installation - Engine Cover).

NOTE:

The Engine Serial Number must be entered in the Customer and/or Technician verbatim field.



Record the engine serial number.

- 3 Install the engine cover (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - Removal and Installation - Engine Cover).