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# SERVICE BULLETIN

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Classification:

EL18-030

Reference:

NTB18-071

Date:

October 22, 2018

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## SECURITY ALARM SOUNDS AFTER USING MECHANICAL KEY TO UNLOCK DRIVER DOOR

**APPLIED VEHICLES:** 2018 Altima (L33)  
2018 – 2019 Maxima (A36)  
2018 – 2019 Murano (Z52)  
2018 – 2019 Pathfinder (R52)  
2018 – 2019 Rogue (T32)  
2018 – 2019 Titan and Titan XD (A61)

**APPLIED DATE:** 2018 Altima (L33) built after January 15, 2018  
2018 Maxima (A36) built after April 25, 2018  
2019 Maxima (A36) All  
2018 Murano (Z52) built after April 13, 2018  
2019 Murano (Z52) All  
2018 Pathfinder (R52) built after August 18, 2017  
2019 Pathfinder (R52) All  
2018 Rogue (T32) built after August 18, 2017  
Only VINs starting with 5N  
2019 Rogue (T32) All  
Only VINs starting with 5N  
2018 Titan and Titan XD (A61) built after May 1, 2018  
2019 Titan and Titan XD (A61) All

### SERVICE INFORMATION

Applied Vehicles listed above are no longer equipped with a door unlock sensor and/or Body Control Module (BCM) software to provide support for the door unlock sensor.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## Normal Functionality For Vehicles Built Without Door Unlock Sensor And/Or BCM Software To Support Door Unlock Sensor

For Applied Vehicles built after the Applied Dates listed on page 1, using the mechanical key on the driver door will operate differently than vehicles built before the Applied Dates.

For these later models, the **BCM will not recognize operation of the mechanical key.**

If a mechanical key is used to **lock** the driver door.

- The security system will not set. If the vehicle is broken into, the alarm will not sound.
- Only the driver door will be locked. Other doors will not lock using the mechanical key.

If a mechanical key is used to **unlock** the driver door.

- Only the driver door will be unlocked. Other doors will not be unlocked.
- If the security system is set, when the door is opened the alarm will sound.

**NOTE:** Using the Unlock button on the Intelligent Key, pushing the request switch on the driver or passenger door with the Intelligent Key in range, or using the Intelligent Key to start the vehicle will silence the alarm.

The mechanical key will not operate the power windows.

### AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
October 22, 2018	NTB18-071	Original bulletin published