



SERVICE CAMPAIGN BULLETIN

Classification:	Reference:	Date:
RS18-007	NTB18-067	October 4, 2018

VOLUNTARY SERVICE CAMPAIGN 2018 ALTIMA; FRONT PASSENGER SEATBACK

CAMPAIGN ID #: PC657
APPLIED VEHICLES: 2018 Altima (L33)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary service campaign on certain specific model year 2018 Altima vehicles to replace the front passenger seatback assembly. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC657 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

REQUIRED SPECIAL TOOL (J-52352)

Quick Scan Tool (J-52352)

- Each dealer has been shipped one Quick Scan Tool (J-52352).
- Additional tools can be obtained from Tech•Mate at 1-800-662-2001.



Figure 1

SERVICE PROCEDURE

New Side Air Bag Module Registration

1. Register the new side air bag module (module) serial number as follows.

NOTE: The new module is part of the front passenger seatback assembly, which is listed in **PARTS INFORMATION**.

2. Attach the quick scan tool (J-52352) to your CONSULT PC USB port.

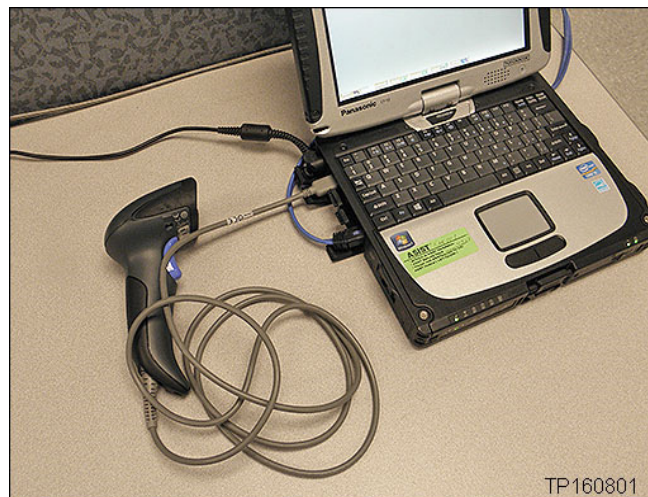


Figure 2

3. On the left side of the ASIST main menu, select **Tech Support Info**, and then **Inventory Vehicle Actions**.

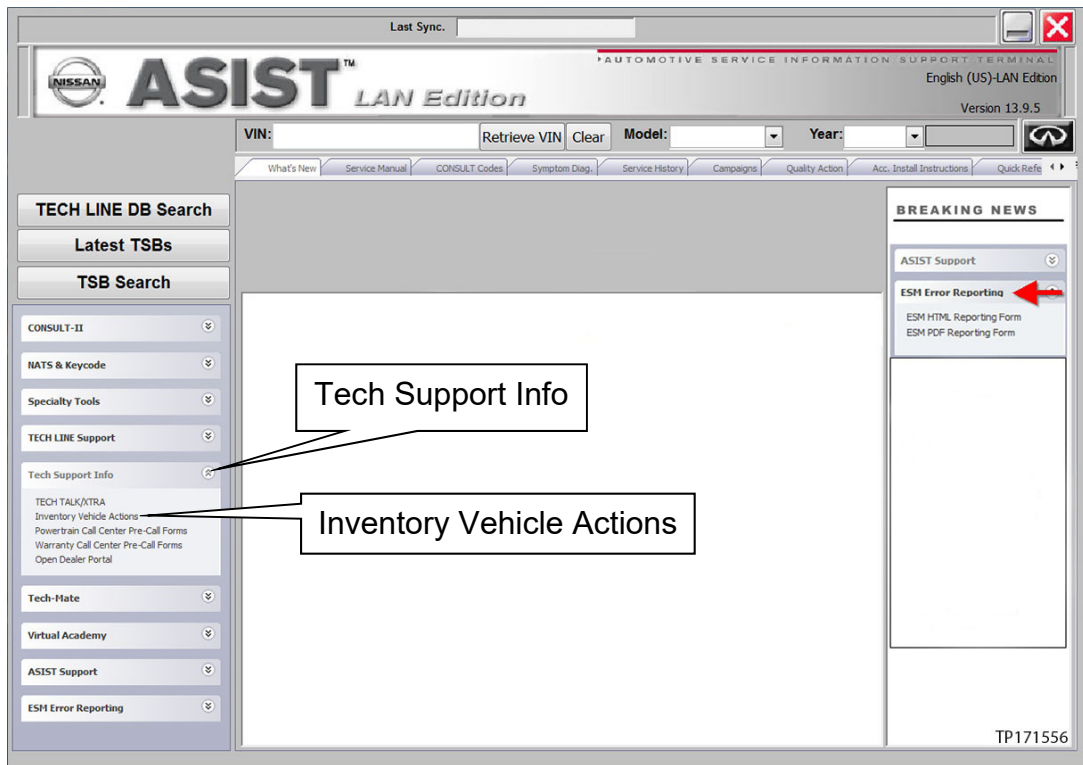


Figure 3

4. Select **CLICK HERE** ("Airbag to VIN Registration").



Figure 4

5. Use the quick scan tool to scan the VIN bar code on the B-pillar label.

- Wipe off any dirt/debris on the bar code before scanning.

NOTE:

- Some labels may not scan quickly.
- Hold the scan tool approximately 6 inches away from the label.
- Hold the trigger down until the label is read (this may take several seconds).



Figure 5

- The VIN will automatically populate (see Figure 6).
- If needed, the VIN can be entered manually.

[Airbag to VIN Registration](#)

Please enter/scan the VIN and Airbag Inflator Serial Number

Dealer Code ■■■■

Key Number ■■■

VIN

Airbag Serial Number **Submit**

Scan the air bag serial number (see next page)

Select **Submit** after both fields are populated

Figure 6

6. Use the quick scan tool to scan the bar code (serial number) of the new module.
 - Access the bar code label on the module harness (see Figure 7).
 - Hold the scan tool approximately 6 inches away from the bar code label.
 - The serial number will automatically populate (see Figure 6 on the previous page).

NOTE: If needed, the serial number can be entered manually.

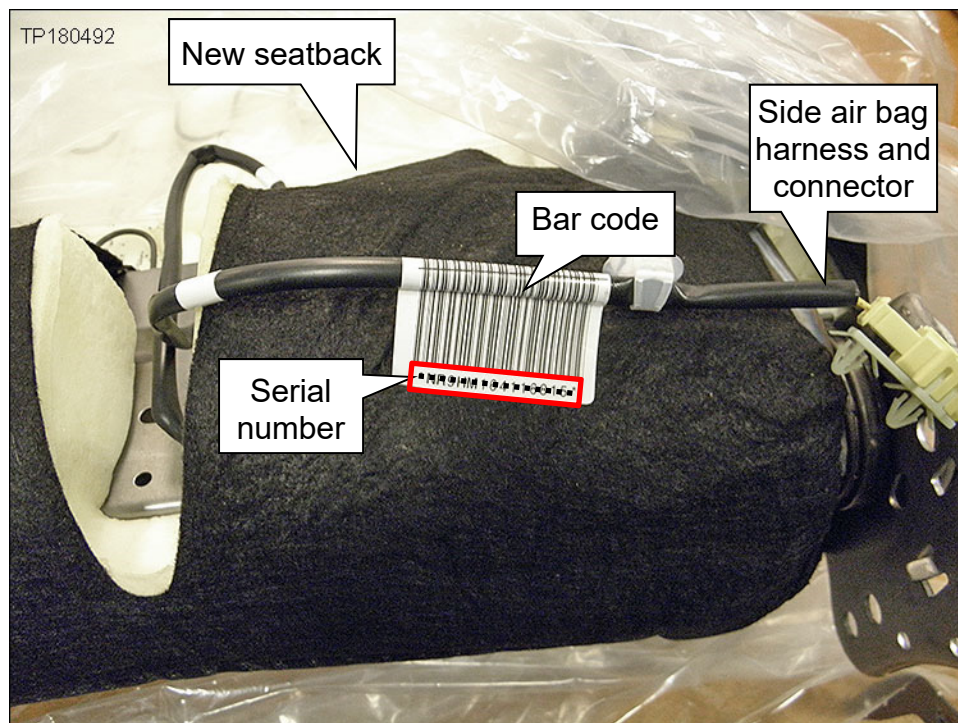


Figure 7

7. Select **Submit** on the ASIST screen (see Figure 6 on the previous page).

Seatback Assembly Replacement (front passenger seat)

WARNING: This procedure involves working on the front passenger seat. The metal seat frame has sharp edges.

CAUTION: Handle interior trim carefully to avoid damage. Work with clean hands and clean tools to avoid dirt and stains. Position clean suitable covering in the vehicle where work is being performed. Perform repairs in a clean working area on a soft surface, such as a fender cover, cardboard, etc.

IMPORTANT: Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a Supplemental Restraint System (SRS), such as an air bag.

8. Turn the ignition ON.
9. Write down the audio settings.

Presets	1	2	3	4	5	6
AM						
FM 1						
FM 2						
SAT 1						
SAT 2						
SAT 3						
Bass	Treble	Balance	Fade	Speed	Sen.	Vol.

10. If equipped; write down the customer preferred setting for the automatic air conditioning (auto-air) system.
 - Refer to the ESM.
 - Type Additional Service When Removing Battery in Title Search field. Look under Electrical & Power Control.
11. Turn the ignition OFF.
12. Disconnect both battery cables, negative cable first.
13. Wait for at least 3 minutes before continuing.

14. Replace the Seatback Assembly on the front passenger seat.

- Refer to the ESM for seatback assembly replacement (Disassembly and Assembly).
- BODY INTERIOR > SEAT > UNIT DISASSEMBLY AND ASSEMBLY > FRONT SEAT > PASSENGER SIDE > Disassembly and Assembly

NOTE: The new Seatback Assembly is listed in **PARTS INFORMATION**.

- Seatback assembly bolts torque: 55 N•m (5.6 kg-m, **41 ft lbs**)

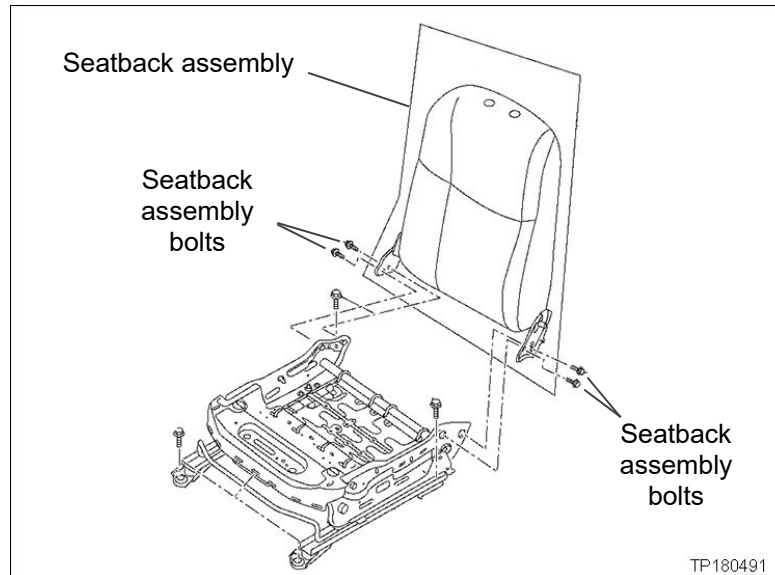


Figure 8

- Front passenger seat bolts torque: 49 N•m (5.0 kg-m, **36 ft lbs**)
 - Torque the bolts in the sequence shown in Figure 9.

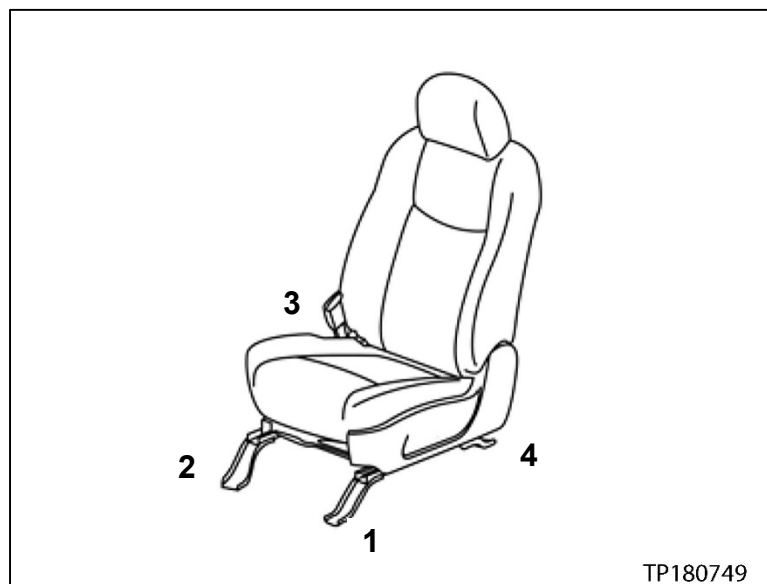


Figure 9

15. Reconnect both battery cables, positive cable first.

16. Perform Zero Point Reset with CONSULT-III plus.

- Refer to the ESM for Zero Point Reset.
- Type “Zero Point Reset” in the Title Search field.

17. Reset/reinitialize systems as needed.

- Refer to the ESM for a listing of systems that require reset/initialization after reconnecting the 12 volt battery.
- This list often includes items such as the radio, power windows, auto-air, sunroof, etc.
- Type “Additional Service When Removing Battery” in Title Search field. Look under Electrical & Power Control.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BACK-SEAT RH (Seatback Assembly)	87600-9HT0B (Beige / C)	1
	87600-9HT2A (Charcoal / G)	
	87600-9HU1C (Sport Interior / Z)	

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
PC657	Replace Front Passenger Seatback Assembly	PC6570	1.2 hrs

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
October 4, 2018	NTB18-067	Original version published