Dorman Product Alert Bulletin

June 11, 2018

Page 1 of 2

Product Category: Automatic Transmission Cooler Line

Part Number(s): 624-352
Destroy in Field: No
Return Authorization: Yes

Return Location: Dorman Products, 3400 East Walnut Street, Colmar, PA 18915

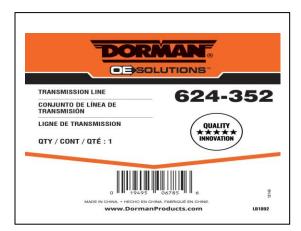
Issue Credit: Please be sure to code return with <RGA-Q> number on outside of container

Apply to Defective All: No

Return for Inspection Instructions:

• Dorman requests that inventory be returned for part # noted above including all date codes prior to 17345. The date code is printed on the rubber hose.

Dorman is conducting an inspection on this SKU including all date codes that have been shipped.





Notes/Comments:

• If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

Return Instructions:

- 1. Please pull all affected inventory.
- 2. Please contact Customer Relations Dorman by e-mail or phone (<u>crdorman@dormanproducts.com</u> / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned
- 3. Please mark these to:

Dorman Products, Inc- Returns
3400 East Walnut Street
Colmar, PA 18915
Attn: RGA Q-Number _______

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.