



Service Bulletin SB 556 Issue 1 - 09.2018

Subject: Headstock Tidy Replace				
Bulletin Number	Models Affected	VIN Range		Markets Affected
556	Street Scrambler	From 798290	to 910740	All Markets
	Street Twin	From 731919	to 913928	All Markets
	Street Twin A2 Licence Version	From 799237	to 831934	All Markets
	Street Cup	From 780697	to 896532	All Markets

Background Information

The headstock tidy has been refined to allow the main harness and clutch cable to locate in a more natural position during operation.

Dealers are requested to replace the headstock tidy and it's fixings as described in the procedure below.

Customer Contact Instructions

Motorcycles in the affected VIN range must be modified prior to delivery to the customer, or at the next visit to the dealership.

Identification of Affected Motorcycles

Street Scrambler, Street Twin, Street Twin A2 Licence Versions and Street Cup.

Note:

- Some affected motorcycles listed in the VIN range will have been modified and repaired by Triumph prior to their release from the factory.
- The modified motorcycles can be identified by checking the 'Outstanding Service Bulletins' on Warranty Online.

Warranty Claim Instructions

Bulletin Number	Fault Code	Repair Code	Description	Repair Time Allowance
556	025010994	99556	Street Twin, Street Twin A2 Licence Version and Street Cup SB556 - Remove and replace the headstock tidy	0.07
556	025010994	99556	Street Scrambler SB556 - Remove and replace the headstock tidy	0.09

Genuine Parts Information

Bulletin Number	Part Number	Description	Quantity
556	T2502437	Headstock Tidy Kit Kit contents: <ul style="list-style-type: none">• Headstock Tidy x 1• Fixings, M5 x 0.8 x 12 x 2• Lock nut, Flanged, M6 x 1.0 x 1	1

Parts Ordering Instructions

For Triumph Subsidiary and Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched on: Order all repair parts by submitting a New Prior through the Warranty On-Line system. Entering the above repair code in a New Prior will automatically add the parts required and labour times for this Service Bulletin.

For Overseas Distributor dealers NOT using Triumph Warranty On-Line or for Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched off: Orders should be placed using the normal parts ordering procedure.

Genuine Parts Return

Dealer to retain parts for 90 days. All parts must be stored in a secure, non-public accessed area and correctly identified with a completed warranty label. Thereafter the parts must be rendered unusable prior to scrapping.

Other Instructions

Once completed, please mark the Service Record Book that the requirements of this bulletin have been complied with.

Before returning the motorcycle to the customer, download the latest calibration to the engine control module using the current version of the Triumph diagnostic software.

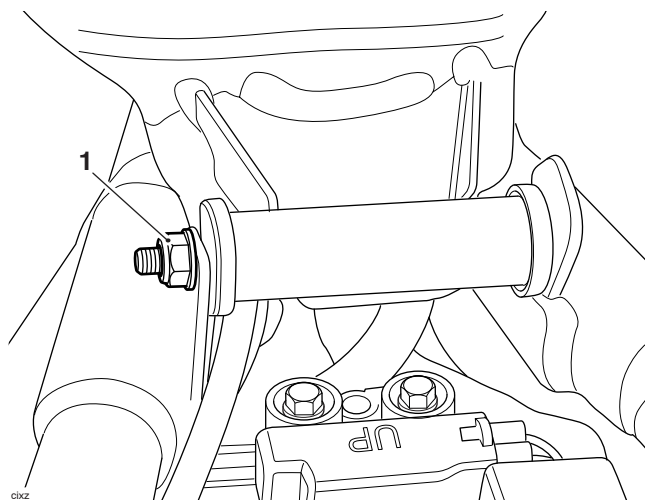
Headstock Tidy Replace

Replace the Headstock tidy following the procedure described below.

Warning

Before starting work, ensure the motorcycle is stabilised and adequately supported. This will help prevent it from falling and causing injury to the operator or damage to the motorcycle.

1. Remove the seat(s) as described in the Service Manual.
2. Disconnect the battery as described in the Service Manual.
3. Release the lock nut and retain as described in the Genuine Parts Return section, remove the bolt and detach the fuel tank from the rear fixing.

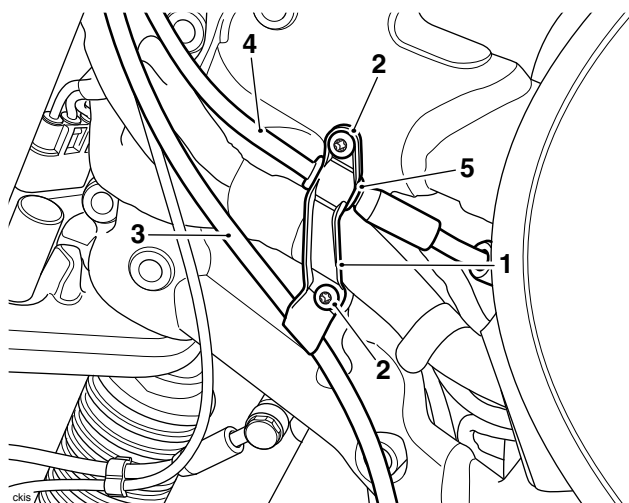


1. Lock nut, flanged, M6 x 1.0

Note:

- Use a suitable tape (such as masking tape) to protect the frame and fuel tank.
4. Slide the fuel tank rearwards approximately 15 mm to gain access to the headstock tidy fixings.

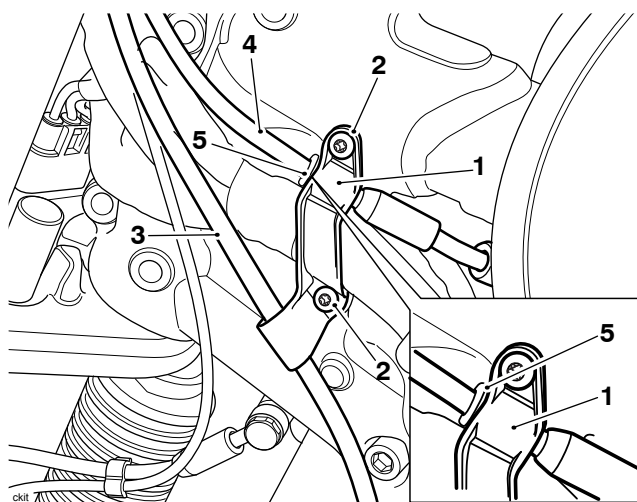
- Remove the headstock tidy fixings and then remove the headstock tidy, retain the parts as described in the Genuine Parts Return section.



- Headstock tidy**
- Fixings, M5 x 0.8 x 12**
- Clutch cable**
- Brake line**
- Grommet (brake line)**

Note:

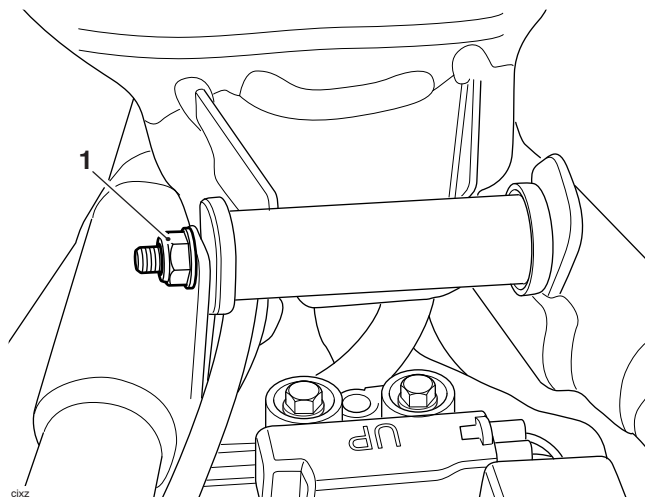
- The brake line grommet must be fitted with the raised front edge aligned with the front of the headstock tidy as shown in the illustration below.
- Position the clutch cable, brake line and main wiring harness in their respective positions on the headstock tidy, position it to the frame with the raised edge of the brake line grommet visible to the front of the headstock tidy as shown below.
 - Tighten the new fixings to 1.5 Nm.



- Headstock tidy**
- Fixings, M5 x 0.8 x 12**
- Clutch cable**
- Brake line**
- Grommet (brake line)**

- With the aid of an assistant, turn the handlebars lock to lock, making sure the wiring harness, clutch cable and brake line do not snag.
- Reposition the fuel tank to its original position and remove any protective measures used during removal.
- Refit the rear fuel tank mounting retaining bolt.

11. Fit a new locknut from the kit, counterhold the bolt and tighten to 8 Nm.



1. Lock nut, flanged, M6 x 1.0

12. Reconnect the battery as described in the Service Manual.
13. With the aid of an assistant, carry out a final check by turning the handlebars lock to lock, making sure the wiring harness, clutch cable and brake line do not snag.
14. Refit the seat(s) as described in the Service Manual.

Circulation

Initial and date when read and return to central file holder

Service Manager	Parts Manager	Sales Manager	Workshop Supervisor	Technician 1	Technician 2