## PORSCHE

## **Technical Information**

Service 111/18 ENU 2010

## Symptom - Body Exterior - Difficult To Refuel The Vehicle (I-no. OK3): Replacing fuel tank (SY 111/18)

Vehicle Type:	All Panamera 4/Turbo S/Sport Turismo/Turbo S Sport Turismo (971) Hybrid Models		
Model Year:	As of 2017 up to 2018		
Equipment:	Hybrid drive system PHEV (I-no. OK3)		
Subject:	Fuel tank		
Symptom:	Customers complain that it is difficult to refuel their vehicle and the refuelling process keeps stopping and starting.		
Cause:	Problems can occur during refuelling because a control valve (in the fuel tank) is not engaged completely.		
Remedial Action:	In the event of a customer complaint, replace the fuel tank, see $\Rightarrow$ Workshop Manual '201019 Removing and installing fuel tank (Hybrid)'.		
Date of Introduction:	Since April 19, 2018 or as of chassis number 97 ZJL 17 5108, the fuel tanks that are produced are increasingly being checked to ensure that the control valves are engaged correctly.		
Invoicing:	The work involved is invoiced under the labor operation:		
ADOS	Labor operation	LN o	

APOS	Labor operation	I No.
20101920	Removing and installing fuel tank	

For invoicing and documentation using PQIS, enter the following coding:

Location (FES5)	20100	Fuel tank
Damage type (SA4)	1634	problems refuelling

References:  $\Rightarrow$  Workshop Manual '201019 Removing and installing fuel tank (Hybrid)'

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**AfterSales**