

SSM 47576	<p>Some 2015-2018 Edge vehicles equipped with a 2.0L EcoBoost engine may exhibit a rattle noise at idle. This may be due to a flexplate crack around the crankshaft. To resolve this concern, verify that the flexplate is cracked around the crankshaft using the inspection plate and a mirror. If the flexplate is cracked, replace the transmission fluid pump, flexplate, flexplate bolts and torque converter. Refer to Workshop Manual (WSM), Section 303-01A and 307-01. When replacing the torque converter, ensure that the torque converter pilot hub is lubricated with Multi-Purpose Grease XL-5-A (ESB-M1C930-B) prior to reassembly. For claiming, use causal part 6375 and applicable labor operations in Section 06 of the Service Labor Time Standards (SLTS) Manual.</p>
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