



Ferrari North America

Technical Information

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Section:

Subject: 488 GTB/Spider Actual Production stage

As of October 1, 2018, the **488 GTB and 488 Spider** models are in “**Current Production**” status. “**PDI Module**” Red Online (ROL) reports are no longer required for this model.

We would like to remind you that:

- An ROL is still required for ALL PDI anomalies. **PDI Anomaly claims will be blocked by the system without a PDI Anomaly ROL.**
- An ROL **MUST be opened for all vehicles (in “Actual production stage”) with warranties active for less than 3 months** even if the demerit mark assigned to the fault is **20, 10 or 1.**
- An ROL **MUST be opened, irrespective of the model and the warranty date,** whenever a demerit mark of **100 or 40** has to be assigned to a fault.

For more information **on how to open and compile Red On Line** reports correctly, please refer to the following documentation:

- Technical Information **No. 2410**
- “Aftersales Standard Book” manual available from the **NewModis website** (in the section: **Sales & Aftersales Standards >Aftersales Standards**);
- “Technical Assistance” Resources from NewModis (in the section: **Aftersales Services> Online Technical Documentation>Other Sections> Aftersales Procedure Manual> Vehicle Servicing>2.2 Technical Assistance**);

Given the importance of compiling Red Online reports correctly, please remember that any non-compliance with these rules will result in the rejection of any claims for reimbursement under warranty for the job.

Thank you for your attention.