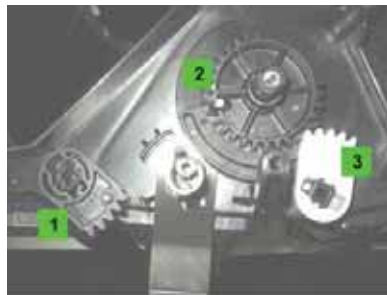


**Mack Models****Mack Model** GR-Granite , PI-Pinnacle , AN-Anthem**Engine family**

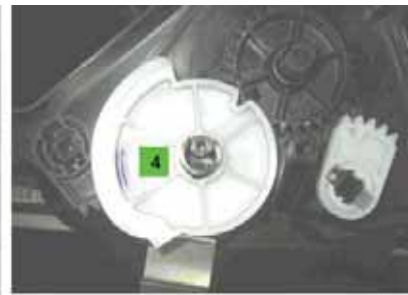
Engine family MP7 , MP8

Emission Standard

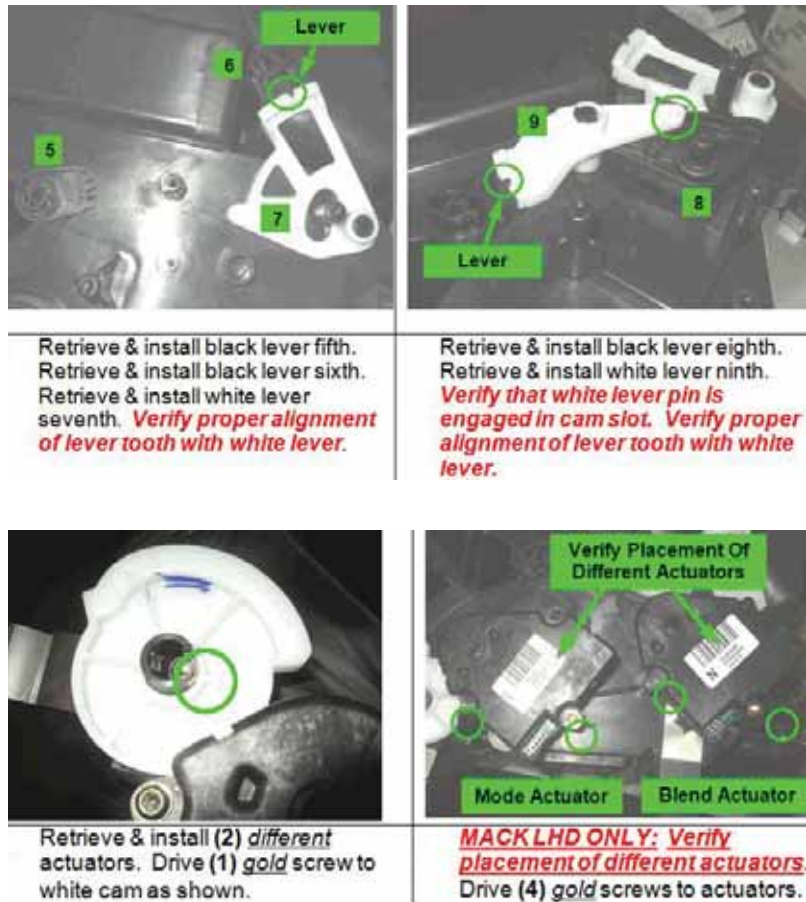
Emission Standard 2018 , OBD2017 , US17

**** SOLUTION ******Title** Mack Chassis - Left Hand Drive (LHD) - No Airflow From Defrost And Floor Vents -
Model Year 2018 And Newer**Cause** Incorrect placement/installation of the actuator assembly.**Solution** In the event the HVAC vents are not functioning correctly the gear timing needs to be verified. Below is the correct timing procedure for a Left Hand Drive Mack Chassis.

Retrieve & install black lever first.
Retrieve & install black cam second.
Retrieve & install white lever third.
Verify that white lever pin is engaged in cam slot.



Retrieve & install white cam fourth.



NA_Sister solutions

K06249461

Solution visibility

Dealer distribution

Function(s)/component(s) affected

Function affected

heating , air conditionning

Function Group

Function Group

872 air distribution incl. air intake with filter

Customer effect

Main customer effect

temperature , calibration/programming/pairing/missing operation , diagnostics /methodology , efficiency/abnormal behavior , opening/closing

Conditions

Vehicle operating mode

when driving , when stationary

Frequency of occurrence of problem

always

Administration

Author

RU4469V

Dealer ID

RU4469V

Last modified by

A241298

Creation date

28-09-2018 18:09

Date of last update

16-10-2018 21:10

Status

Published
