

Reference	SSM74060
Models	F-PACE / X761 F-TYPE / X152 XE / X760 XF / X260 XJ / X351
Title	Remote Function Actuator module will not respond to diagnostic equipment requests
Category	Electrical
Last modified	05-Sep-2018 00:00:00
Symptom	203000 Basic Electrical
Content	<p>Issue: Following what appears to be a successful software update to the Remote Function Actuator (RFA) or replacement module using Pathfinder or Symptom Driven Diagnostics (SDD) the module appears to be unresponsive to any further diagnostic commands or smart key remote operation.</p> <p>Cause: Diagnostics Layer (DSL) lock up causes a continuous loop between the Transport Layer (TPL) and DSL.</p> <p>Action: If the concern appears during a RFA module replacement/ software update, carry out a battery hard reset by disconnecting the battery earth lead for approximately 30 seconds and re-connect the earth lead. If the smart key remote operation is not restored continue with diagnostics using Pathfinder/ SDD and with reference to TOPIx.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>