



N228 UPS8018-1BNAS1

# TECHNICAL BULLETIN

26 JUL 2018

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

## INFORMATION

## SECTION:

303-01D: Engine - INGENIUM I4 2.0L Petrol

## SUBJECT/CONCERN:

Update Prior to Sale: Engine Serial Number Incorrect

## AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
Range Rover Velar (LY)	2018-2019	771213-782400	Solihull	INGENIUM I4 2.0L Petrol

## MARKETS:

USA

## CONDITION SUMMARY:

### SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range where the recorded engine serial number may not be correct. The engine serial number is required for systems use, including vehicle import and registration, and if not correct may cause import, registration, and/or in-use inspection issues.

### ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

This program does not apply to any vehicle already registered and in use, either with the retailer or customer. Any vehicle already in use may continue to be driven and any repair instructions deemed necessary will be communicated through a separate Field Action or Technical Bulletin.

## PARTS:

No parts required.

## SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

## WARRANTY:

## NOTES:

- Use the Jaguar Land Rover claims submission system to make sure that a vehicle is affected by this program prior to undertaking any rework action.
- The Engine Serial Number must be entered in the Customer and/or Technician verbatim field of the Warranty claim.

At the time of confirming a booking for vehicle repair, make sure that **all** open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Use the Jaguar Land Rover claims submission system to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **24 July 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
N228	A	Inspect engine serial number	05.10.10	0.1	-	-

Normal Warranty policies and procedures apply.

## WORKSHOP PROCEDURE

### NOTES:

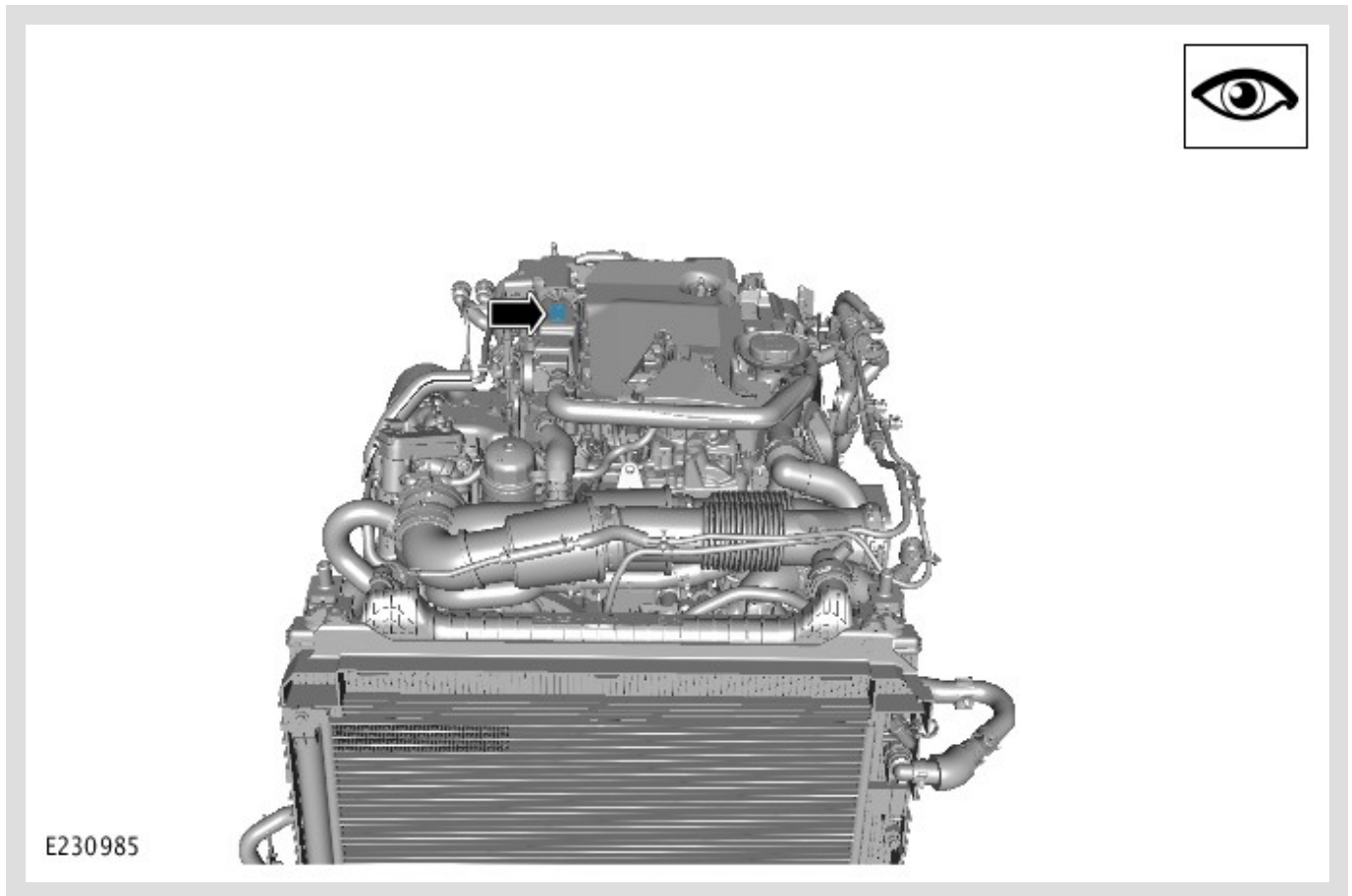
- Variation in the illustrations may occur, but the essential information is always correct.
- Components shown removed for clarity.

- 1 Remove the engine cover (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - Removal and Installation - Engine Cover).

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**NOTE:**

The Engine Serial Number must be entered in the Customer and/or Technician verbatim field.



Record the engine serial number.

- 3 Install the engine cover (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - Removal and Installation - Engine Cover).