

<b>Reference</b>	SSM73985
<b>Models</b>	Range Rover Velar / L560
<b>Title</b>	Transmission Oil Cooler Pipe - Fluid Leak and/or Thermostat Failure
<b>Category</b>	Engine
<b>Last modified</b>	24-Jul-2018 00:00:00
<b>Symptom</b>	401000 Oil System Concerns
<b>Attachments</b>	Photo1.jpg Photo2.jpg

**Content**Issue:

Investigations are currently ongoing into specific failures of the Transmission Oil Cooler Pipes (Part number LR092827) installed in Range Rover Velar 2018 Model Year vehicles.

Action:

Any failure identified as a result of the following is to be reported within an EPQR with supporting photographic evidence and the parts retained for collection. Please do not attempt to repair the pipes or investigate the failure further by removing the heat shrink around the thermostat.

- Fluid leak at the connection with the transmission due to a fracture of the hose (photo attached).
- Fluid leak at the connection with the thermostat (photo attached).
- Transmission shut down event identified as a result of the unit overheating due to the thermostat within the oil cooler pipes not opening or partially opening.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.