

Technical product information

Topic	Front Brake pads with Part Number 3W0 698 151AA
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2052441/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
running gear -> brake system	high-volume parts	

Vehicle data

Continental Series - Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
39*	2012	E		*	*	*
39*	2013	E		*	*	*
39*	2014	E		*	*	*
39*	2015	E		*	*	*
39*	2016	E		*	*	*
39*	2017	E		*	*	*
39*	2018	E		*	*	*
3W*	2004	E		*	*	*
3W*	2005	E		*	*	*
3W*	2006	E		*	*	*
3W*	2007	E		*	*	*
3W*	2008	E		*	*	*
3W*	2009	E		*	*	*
3W*	2010	E		*	*	*
3W*	2011	E		*	*	*
3W*	2012	E		*	*	*
4W*	2014	E		*	*	*
4W*	2015	E		*	*	*
4W*	2016	E		*	*	*
4W*	2017	E		*	*	*
4W*	2018	E		*	*	*

Documents

Document name
master.xml



Customer statement / workshop findings

Retailer stock of Front brake pad kits with part number 3W0 698 151AA require a visual check

To allow the stock to be checked the seal on the box will need to be carefully broken, this will be sufficient for all pads which are to be fitted within the workshop.

Any brake pads which are sold over the counter to external customers, ensure the seal is broken and the pads are checked in front of the customer prior to handover

▪
This check applies to Retailer stock only

Technical background

Front brake pad retaining tang position requires a visual check

Production change

Not applicable

Measure

Referring to Figure 1 - Check the brake pad retaining tangs are fitted in the position shown

▪
The check is only required to brake pads within the kit which have the tangs as shown



Figure 1

Figure 2 shows an example of a brake pad with the tangs located in the incorrect position



Figure 2

Figure 3 shows a brake pad with correct tang location NOTE: The position of the tangs in relation to the front brake calliper location points

▪
The pad tangs shown in Figure 2 will not line up with the calliper location points correctly



Figure 3

▪
Should the tangs be as Figure 2, the retailers should return the pads using the Dealer Returns System (DRS) please quote this TPI number within the (DRS)

Retailers should then reorder a set of replacement brake pads 3W0 698 151 AA