

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: OIL MAINTENANCE MONITOR RESET CONCERNS	Bulletin No.: 09-037/18
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APPLICABLE MODEL(S)/VINS

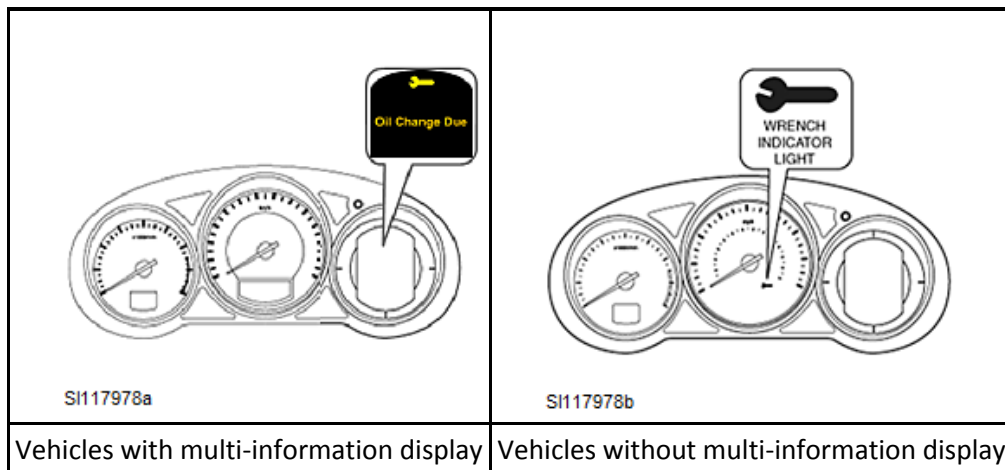
Canada spec. only

- 2017-2018 Mazda3 (Japan built)
- 2017-2018 Mazda3 (Mexico built)
- 2017-2018 Mazda6
- 2018-2019 CX-3
- 2017-2018 CX-5
- 2018-2019 MX-5

DESCRIPTION

Some vehicles equipped with MAZDA CONNECT may exhibit the following oil maintenance monitor concerns on the center display:

- The wrench light (Oil Change Due message) cannot be cleared using MAZDA CONNECT/Applications/Vehicle Status Monitor/Maintenance reset menu.
- The wrench light (Oil Change Due message) is displayed before the oil change is due.



CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

This is caused by only one reset procedure being performed when the oil is changed, usually using the center display. Two reset procedures are required, one is using the trip meter switch to reset the powertrain control module (PCM) and the other is using the center display to reset the connectivity master unit (CMU).

To correct this issue, the CMU software has been modified so that the oil maintenance monitor reset operation on the center display resets both the CMU and the PCM at the same time. With this change, the reset operation using the trip meter switch is now unnecessary.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Update the software version of the CMU to Ver. 70.00.100A or later according to MAZDA CONNECT UPDATE PROCEDURE on MGSS.
3. Verify repair.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	61
Damage Code	9W
Part Number Main Cause	5555-RP-CMU
Quantity	0
Operation Number / Labor Hours:	XX701XFX / 0.3 Hrs.

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