

# SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 205-0849

- o Integrity
- o Safety
- o Quality
- o Customer Service

October 11, 2018

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2019 Coachmen - Catalina travel trailer recreational vehicles. Please carefully review the attached document pertaining to your vehicle.

## **WHAT IS THE ISSUE?**

The 12V wiring in the metal box of the range vent may interfere with the exhaust fan causing a potential failure of the fan.

## **OWNERS: WHAT SHOULD YOU DO?**

Please contact your dealer without delay and request a service appointment to schedule the free repair. Forest River has notified dealerships of this Technical Service Bulletin and have provided them with remedy instructions. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit [www.forestriverinc.com](http://www.forestriverinc.com) to search for dealer locations.

## **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .50 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

## **DEALERS: WHAT SHOULD YOU DO?**

Please review the included document from Way Interglobal.

Condition of payment:

A picture of the wires secured per the instructions are required.

TSB NUMBER	DESCRIPTION	REPAIR CODE	TIME ALLOWED
205-0849	R/R Greystone Range Vent Wire	10-000849	.50 HRS

## **MAY FOREST RIVER ASSIST YOU FURTHER?**

CONTACT	PHONE
Way Interglobal Customer Service	(574) 971-4490
Catalina Customer Service	(574) 825-8590

**PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS SERVICE BULLETIN NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.**

Sincerely,

Forest River, Inc.  
Engineer

Office of Corporate Compliance

# CATALINA – GREYSTONE RANGE HOOD WIRE RETAINMENT REMEDY INSTRUCTIONS

STEP ONE: REMOVE FAN SCREEN BY TURNING WHITE RETAINING TWIST LOCKER;



STEP TWO: REMOVE WIRE COVER BY REMOVING ONE RETAINING SCREW ON LEFT SIDE;

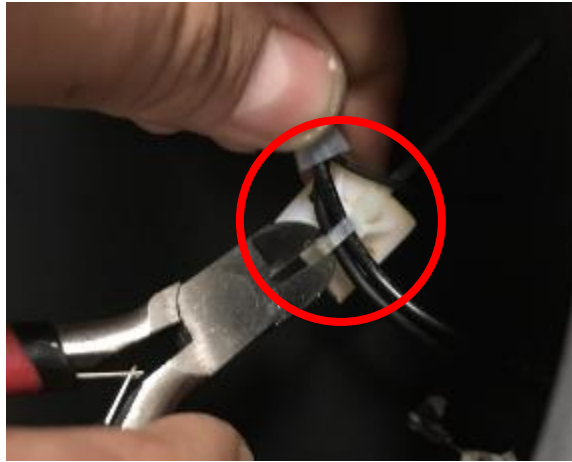
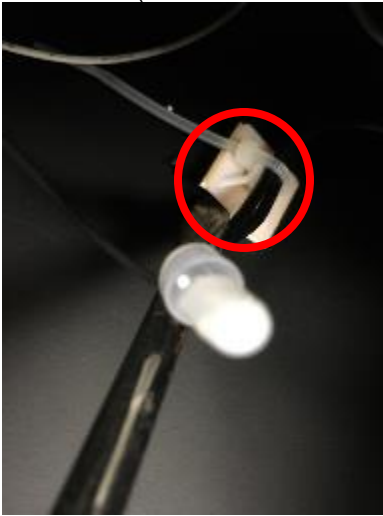


STEP THREE: REMOVE FAN MOUNTING SCREWS - ENSURE THAT THE FAN DOES NOT DROP AFTER REMOVING MOUNTING SCREWS



## CATALINA – GREYSTONE RANGE HOOD WIRE RETAINMENT REMEDY INSTRUCTIONS

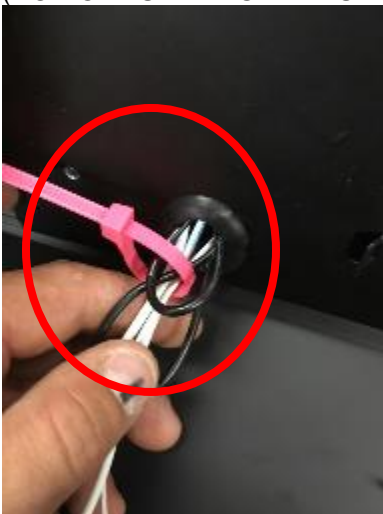
STEP FOUR: REMOVE EXISTING ADHESIVE WIRE RETAINING HANGER FROM THE INSIDE OF THE RANGE HOOD HOUSING WITH A FLAT HEAD SCREW DRIVER OR SIMILAR TOOL AND CLIP SMALL ZIP TIE WITH SIDE CUTTERS.(ENSURE THAT YOU DO NOT CUT ANY OF THE WIRES SECURED BY ZIPTIE)



STEP FIVE: PULL THE SLACK FROM THE FAN WIRES THROUGH THE PASS THROUGH HOLE THAT GOES TO THE FAN AND LIGHT SWITCHES THAT WERE EXPOSED BY REMOVING COVER IN STEP TWO; USING NEEDLE NOSE PLIERS (ENSURE THAT YOU DO NOT PULL THE WIRES TO TIGHT OR YOU WILL DISCONNECT OR DAMAGE THEM)

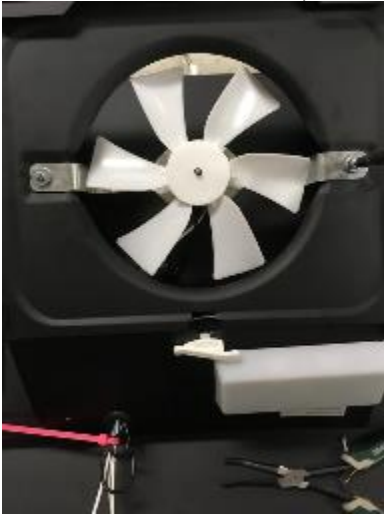


STEP SIX: PUT ZIP TIE OVER SLACK WIRE TO ENSURE IT DOES NOT PULL BACK THROUGH (DO NOT FULLY TIGHTEN UNTIL FAN IS REINSTALLED)

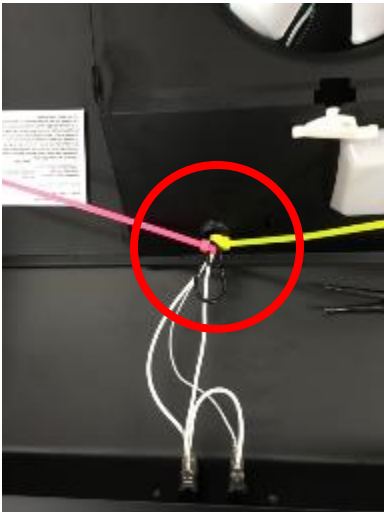


# CATALINA – GREYSTONE RANGE HOOD WIRE RETAINMENT REMEDY INSTRUCTIONS

STEP SEVEN: REMOUNT THE FAN (ENSURE THAT IT IS CENTERED SO THE BLADES DO NOT CONTACT OR RUB AGAINST THE SHROUD)



STEP EIGHT: TIGHTEN ZIP TIE HOLDING WIRES, ADD SECOND ZIP TIE AROUND WIRE BUNDLE AND SNIP OFF ENDS.



STEP NINE: REMOUNT WIRE COVER USING THE ONE SCREW REMOVED IN STEP 2, REINSTALL THE FAN SCREEN THAT WAS REMOVED IN STEP ONE

