Advanced Technical Information

Bulletin #: 1812 Part ID: 9196 9

Cayenne (9YA) with Connect Control Unit, Flight Mode Deactivation Fails Communication Check

Vehicles Affected

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment		
Cayenne	2019	9YA	N/A	N/A		

Revision History

Revision	Release Date	Changes			
0	October 15, 2018	Original document			

Customer Concern

On vehicles with the Connect Control Unit, when deactivating Flight Mode, the vehicle fails the check of cellular ("mobile radio") communication. This failure is displayed in the PIWIS tester as the third step in deactivating Flight Mode. (See Figure 1.).

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-	PORSCHE	1	Connect control unit \ Deactivate Flight mode Observe instructions. End with [F12].												
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۵ ۴	ome													Status	
⊚ □	iagnostics		Deactivate Flight mode									ø	\diamond		
			Evaluate fault memory									0			
			Check mobile radio communication reception									8			
														1	\otimes
			INSTRUCTION										_		
			Flight mode deactivated, no mobile radio communication reception												
			Flight mode of the Connect control unit was deactivated successfully. However, adequate mobile radio communication reception was not detected.												
→ Ensure mobile phone reception is adequate. Check the measured values under Actual values/input signals/mobile radio															
US English Communication reception.															
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Figure 1



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Service Information

The PIWIS tester message claims that the vehicle fails a check of radio communication reception. PAG is aware of this condition and is investigating the root cause. At this time, when this condition is not accompanied by fault codes or warnings, the message should be ignored. Do not attempt a repair or further diagnosis.

Search Items

SOS call; e-call; CGW; Connect

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